

Communications and Digital Technologies

Budget summary

R million	2025/26				2026/27	2027/28
	Current payments	Transfers and subsidies	Payments for capital assets	Total	Total	Total
MTEF allocation						
Administration	270.3	1.2	6.1	277.6	279.9	296.2
ICT International Relations and Affairs	45.5	43.8	0.7	90.0	85.3	93.2
ICT Policy Development and Research	40.9	–	0.5	41.4	46.9	48.8
ICT Enterprise and Public Entity Oversight	32.7	1 735.8	0.7	1 769.2	1 745.6	1 822.9
ICT Infrastructure Development and Support	292.9	–	1.5	294.4	316.3	327.9
ICT Information Society and Capacity Development	72.3	–	0.7	73.1	83.2	83.8
Total expenditure estimates	754.7	1 780.7	10.2	2 545.6	2 557.1	2 672.8
Executive authority	Minister of Communications and Digital Technologies					
Accounting officer	Director-General of Communications and Digital Technologies					
Website	www.dcdt.gov.za					

The Estimates of National Expenditure is available at www.treasury.gov.za. Additional tables in Excel format can be found at www.treasury.gov.za and www.vulekamali.gov.za.

Vote purpose

Create an enabling environment for inclusive growth in the ICT sector by developing policies and legislation that promote infrastructure investment and socioeconomic development.

Mandate

The mandate of the Department of Communications and Digital Technologies is to foster digital transformation, with the overarching goals of promoting digital inclusion and driving economic growth. To achieve this, the department is guided by the 2016 National Integrated ICT Policy White Paper, which serves as a comprehensive framework for action and outlines strategies to engage a diverse range of stakeholders, ensuring that digital transformation is inclusive and participatory. The white paper addresses key challenges and opportunities presented by ICT convergence while establishing a new national postal policy framework. Through these provisions, the department aims to address critical issues such as the digital divide to ensure that all citizens have access to affordable digital services. Additionally, the policy framework encompasses measures to tackle both supply-side challenges, including infrastructure rollout, and demand-side considerations to enhance inclusivity. The department derives its mandate from several acts and policies. Key among these are the:

- Films and Publications Act (1996), as amended, which provides for the classification of certain films and publications, and establishes the Film and Publication Board and appeals tribunal
- Postal Services Act (1998), as amended, which makes provision for the regulation of postal services
- Broadcasting Act (1999), as amended, which establishes broadcasting policy in South Africa
- Independent Communications Authority of South Africa Act (2000), which establishes the regulator in the sector
- Electronic Communications Act (2005), as amended, which provides the legal framework for convergence in the broadcasting signal distribution and telecommunications sectors. It also allows for the granting of new licences and social obligations; the control of the radio frequency spectrum; and the regulation of electronic communication network services, electronic communication services and broadcasting services.

Selected performance indicators

Table 30.1 Performance indicators by programme and related outcome

Indicator	Programme	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Number of quarterly state-owned entity performance reports analysed per year	ICT Enterprise and Public Entity Oversight	Outcome 17: Improved governance and performance of public entities	40	36	24	36	36	36	36
Number of identified connected government institutions maintained as part of the national broadband plan (phase 1) per year	ICT Infrastructure Development and Support	Outcome 4: Increased infrastructure investment and job creation	970	970	801	970	970	970	970
Number of households connected as part of the national broadband plan (phase 2) per year	ICT Infrastructure Development and Support		— ¹	— ¹	897	5 080 508	— ²	— ²	— ²
Number of approved country position papers to support the digital economy per year	ICT International Relations and Affairs	Outcome 19: Digital transformation across the state	2	3	3	3	4	3	3

1. No historical data available.

2. Project concluded.

Expenditure overview

Over the MTEF period, the department will focus on coordinating the rollout of broadband internet to underserved areas through the South Africa Connect project; and on enabling digital transformation and inclusion through licensing spectrum to improve network quality, contribute to economic growth and lower data costs.

The department's total allocation over the MTEF period amounts to R7.8 billion, of which an estimated 69.1 per cent (R5.4 billion) is for transfers to entities for their operations and project-specific funding. Of this, R1.8 billion is allocated to the South African Post Office for its universal service obligations to provide postal services in underserved areas, R1.6 billion is allocated to the Independent Communications Authority of South Africa for regulating the ICT and postal sectors, and R707.4 million is allocated to the South African Broadcasting Corporation for various activities.

In line with the department's plan to revise its organisational structure and fill critical posts, expenditure on compensation of employees comprises an estimated 11.5 per cent (R1 billion) of total expenditure, increasing at an average annual rate of 5.1 per cent, from R312.5 million in 2024/25 to R362.8 million in 2027/28. Spending on goods and services accounts for 17.2 per cent (R1.3 billion) of total projected spending over the MTEF period. This is mostly for computer services for the implementation of the South Africa Connect project (R709.8 million), as well as travel and subsistence, consultants and operating leases for office accommodation. An amount of R8.4 million in 2025/26 is reprioritised towards hosting the G20 digital economy ministerial meetings and any technical preparatory meetings required.

Rolling out broadband in underserved areas

The department will continue to roll out the South Africa Connect project in underserved areas, supported by relevant state-owned entities such as Broadband Infraco, Sentech and the State Information Technology Agency. As a result, 970 government facilities will continue to be provided with connectivity over the MTEF period as part of phase 1. To this end, a projected R709.8 million over the medium term is allocated to the *Broadband* subprogramme in the *ICT Infrastructure Development and Support* programme.

Licensing spectrum to improve network quality

The Independent Communications Authority of South Africa completed the first phase of its allocation of spectrum by issuing radio frequency spectrum licences to successful bidders in May 2022. An additional allocation of R102 million is made available in 2025/26 for the second phase of licensing through an auction process. This is expected to increase investment in networks, improve network quality, contribute to economic growth and lower data costs.

Expenditure trends and estimates

Table 30.2 Vote expenditure trends by programme and economic classification¹

Programmes												
1. Administration												
2. ICT International Relations and Affairs												
3. ICT Policy Development and Research												
4. ICT Enterprise and Public Entity Oversight												
5. ICT Infrastructure Development and Support												
6. ICT Information Society and Capacity Development												
Programme					Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	Audited outcome											
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28		
Programme 1	228.4	225.8	249.5	257.0	4.0%	6.0%	277.6	279.9	296.2	4.8%	9.5%	
Programme 2	54.6	64.6	74.0	76.7	12.0%	1.7%	90.0	85.3	93.2	6.7%	2.9%	
Programme 3	29.6	34.0	27.7	43.1	13.4%	0.8%	41.4	46.9	48.8	4.2%	1.5%	
Programme 4	1 678.9	4 300.6	1 648.8	1 596.9	-1.7%	57.5%	1 769.2	1 745.6	1 822.9	4.5%	59.0%	
Programme 5	1 513.0	533.3	1 213.9	1 922.7	8.3%	32.3%	294.4	316.3	327.9	-44.5%	24.4%	
Programme 6	65.1	63.1	65.8	72.2	3.5%	1.7%	73.1	83.2	83.8	5.1%	2.7%	
Subtotal	3 569.5	5 221.3	3 279.7	3 968.6	3.6%	100.0%	2 545.6	2 557.1	2 672.8	-12.3%	100.0%	
Total	3 569.5	5 221.3	3 279.7	3 968.6	3.6%	100.0%	2 545.6	2 557.1	2 672.8	-12.3%	100.0%	
Change to 2024 Budget estimate					–		104.8	2.9	3.0			
Economic classification												
Current payments	582.3	838.1	1 603.7	2 349.4	59.2%	33.5%	754.7	793.9	829.7	-29.3%	40.3%	
Compensation of employees	271.5	265.0	270.7	312.5	4.8%	7.0%	331.8	347.1	362.8	5.1%	11.5%	
Goods and services ¹	310.8	573.1	1 333.1	2 036.9	87.1%	26.5%	422.8	446.8	466.9	-38.8%	28.7%	
of which:					0.0%	0.0%				0.0%	0.0%	
Computer services	179.5	222.2	1 170.2	1 874.9	118.6%	21.5%	242.7	258.7	270.3	-47.6%	22.5%	
Consultants: Business and advisory services	21.4	217.5	3.8	25.0	5.4%	1.7%	20.8	28.8	30.1	6.3%	0.9%	
Operating leases	26.3	27.7	29.8	26.2	-0.1%	0.7%	33.6	32.0	33.5	8.5%	1.1%	
Property payments	15.5	16.0	14.4	14.9	-1.4%	0.4%	14.7	17.5	18.3	7.0%	0.6%	
Travel and subsistence	17.3	54.8	61.6	43.1	35.4%	1.1%	49.0	49.2	51.4	6.1%	1.6%	
Venues and facilities	1.0	3.9	6.4	6.8	90.7%	0.1%	9.6	7.0	7.3	2.3%	0.3%	
Transfers and subsidies ¹	2 978.4	1 960.5	1 663.4	1 609.4	-18.5%	51.2%	1 780.7	1 755.7	1 835.1	4.5%	59.4%	
Provinces and municipalities	0.0	0.0	0.0	0.0	19.1%	0.0%	0.0	0.0	0.0	3.6%	0.0%	
Departmental agencies and accounts	2 022.2	1 186.6	823.2	804.8	-26.4%	30.2%	937.5	874.7	914.2	4.3%	30.1%	
Foreign governments and international organisations	32.0	35.4	41.1	41.9	9.3%	0.9%	43.8	45.8	47.8	4.5%	1.5%	
Public corporations and private enterprises	922.1	735.4	790.9	758.9	-6.3%	20.0%	798.3	834.0	871.7	4.7%	27.8%	
Households	2.0	3.1	8.1	3.8	23.0%	0.1%	1.2	1.3	1.4	-28.2%	0.1%	
Payments for capital assets	8.7	9.9	5.6	9.8	3.9%	0.2%	10.2	7.6	7.9	-6.8%	0.3%	
Machinery and equipment	6.0	8.3	4.6	9.2	15.6%	0.2%	8.4	6.7	7.0	-8.6%	0.3%	
Software and other intangible assets	2.8	1.6	1.0	0.6	-41.0%	0.0%	1.8	0.8	0.9	16.1%	0.0%	
Payments for financial assets	0.1	2 412.9	7.0	–	-100.0%	15.1%	–	–	–	0.0%	0.0%	
Total	3 569.5	5 221.3	3 279.7	3 968.6	3.6%	100.0%	2 545.6	2 557.1	2 672.8	-12.3%	100.0%	

1. Tables with expenditure trends, annual budget, adjusted appropriation and audited outcome are available at www.treasury.gov.za and www.vulekamali.gov.za.

Transfers and subsidies expenditure trends and estimates

Table 30.3 Vote transfers and subsidies trends and estimates

	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24								
R thousand											
Households											
Social benefits											
Current	1 835	2 390	2 226	3 749	26.9%	0.1%	1 200	1 300	1 400	-28.0%	0.1%
Households	1 835	2 390	2 226	2 749	14.4%	0.1%	–	–	–	-100.0%	–
Former employees social benefits	–	–	–	1 000	–	–	1 200	1 300	1 400	11.9%	0.1%
Other transfers to households											
Current	202	664	5 918	40	-41.7%	0.1%	–	–	–	-100.0%	–
Households	202	425	5 788	40	-41.7%	0.1%	–	–	–	-100.0%	–
Claims against the state	–	239	130	–	–	–	–	–	–	–	–
Provinces and municipalities											
Provincial agencies and funds											
Current	16	23	25	27	19.1%	–	28	29	30	3.6%	–
Vehicle licenses	–	–	10	–	–	–	–	–	–	–	–
Vehicle licences	16	23	15	27	19.1%	–	28	29	30	3.6%	–

Table 30.3 Vote transfers and subsidies trends and estimates (continued)

	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
R thousand											
Departmental agencies and accounts											
Departmental agencies (non-business entities)											
Current	2 022 181	1 186 638	823 193	804 843	-26.4%	58.9%	937 480	874 658	914 210	4.3%	50.6%
Independent Communications Authority of South Africa	508 190	769 431	473 947	470 470	-2.5%	27.1%	588 128	509 301	532 332	4.2%	30.1%
Film and Publication Board	100 937	102 870	103 860	103 098	0.7%	5.0%	107 717	112 652	117 746	4.5%	6.3%
National Electronic Media Institute of South Africa	98 468	102 121	98 428	96 961	-0.5%	4.8%	101 304	105 945	110 736	4.5%	5.9%
Universal Service and Access Agency of South Africa	82 055	86 033	82 655	81 685	-0.2%	4.0%	85 344	89 254	93 290	4.5%	5.0%
Universal Service and Access Fund	64 165	66 777	64 303	52 629	-6.4%	3.0%	54 987	57 506	60 106	4.5%	3.2%
Universal Service and Access Agency of South Africa: Distribution costs to the South African Post Office relating to the broadcasting digital migration project	95 000	–	–	–	-100.0%	1.2%	–	–	–	–	–
Universal Service and Access Fund: Broadcasting digital migration	1 073 366	59 406	–	–	-100.0%	13.8%	–	–	–	–	–
Public corporations and private enterprises											
Other transfers to public corporations											
Current	752 370	735 355	790 906	758 875	0.3%	37.0%	798 291	833 963	871 675	4.7%	46.7%
South African Broadcasting Corporation: Channel Africa	64 617	66 581	67 368	56 314	-4.5%	3.1%	64 256	66 299	69 297	7.2%	3.7%
South African Broadcasting Corporation: Public broadcaster	129 872	133 821	148 403	–	-100.0%	5.0%	147 822	154 594	161 585	–	6.6%
South African Broadcasting Corporation: Programme productions	15 226	15 680	15 865	–	-100.0%	0.6%	13 856	14 491	15 146	–	0.6%
South African Post Office	504 168	519 273	524 270	547 815	2.8%	25.5%	572 357	598 579	625 647	4.5%	33.6%
South African Post Office: Operations	38 487	–	–	–	-100.0%	0.5%	–	–	–	–	–
South African Broadcasting Corporation: 2024 elections coverage	–	–	35 000	–	–	0.4%	–	–	–	–	–
South African Broadcasting Corporation: Signal and distribution services	–	–	–	154 746	–	1.9%	–	–	–	-100.0%	2.2%
Capital	169 746	–	–	–	-100.0%	2.1%	–	–	–	–	–
Sentech: Migration of digital signals	69 746	–	–	–	-100.0%	0.8%	–	–	–	–	–
Sentech: Dual illumination costs relating to the digital migration project	100 000	–	–	–	-100.0%	1.2%	–	–	–	–	–
Foreign governments and international organisations											
Current	32 049	35 406	41 116	41 878	9.3%	1.8%	43 750	45 754	47 822	4.5%	2.6%
Universal Postal Union	7 388	7 532	9 085	9 187	7.5%	0.4%	9 100	8 678	9 070	-0.4%	0.5%
International Telecommunication Union	20 176	22 218	26 589	26 838	10.0%	1.2%	28 633	30 538	31 919	5.9%	1.7%
African Telecommunications Union	1 117	1 281	1 326	1 388	7.5%	0.1%	1 500	2 084	2 178	16.2%	0.1%
Pan African Postal Union	1 204	2 123	1 403	1 503	7.7%	0.1%	1 527	1 597	1 669	3.6%	0.1%
Organisation for Economic Cooperation and Development	191	218	232	282	13.9%	–	290	733	766	39.5%	–
DONA Foundation	1 144	1 240	1 568	1 718	14.5%	0.1%	1 700	2 124	2 220	8.9%	0.1%
Forum of Incident Response Security Teams	85	–	–	–	-100.0%	–	–	–	–	–	–
Smart Africa Alliance	744	794	913	962	8.9%	–	1 000	–	–	-100.0%	–
Total	2 978 399	1 960 476	1 663 384	1 609 412	-18.5%	100.0%	1 780 749	1 755 704	1 835 137	4.5%	100.0%

Personnel information

Table 30.4 Vote personnel numbers and cost by salary level and programme¹

Programmes																			
1. Administration																			
2. ICT International Relations and Affairs																			
3. ICT Policy Development and Research																			
4. ICT Enterprise and Public Entity Oversight																			
5. ICT Infrastructure Development and Support																			
6. ICT Information Society and Capacity Development																			
Number of posts estimated for 31 March 2025			Number and cost ² of personnel posts filled/planned for on funded establishment														Average growth rate (%)	Average: Salary level/ Total (%)	
Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2023/24			2024/25			2025/26			2026/27			2027/28		2024/25 - 2027/28			
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost		Unit cost		
Communications and Digital Technologies			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Salary level	337	17	293	270.7	0.9	303	297.1	1.0	346	331.8	1.0	341	347.1	1.0	327	362.8	1.1	2.6%	100.0%
1 – 6	38	2	31	6.9	0.2	32	6.9	0.2	55	10.0	0.2	55	10.5	0.2	45	8.4	0.2	11.3%	14.1%
7 – 10	117	3	97	45.0	0.5	101	50.5	0.5	117	60.0	0.5	109	58.6	0.5	106	59.4	0.6	1.7%	32.9%
11 – 12	78	1	69	69.8	1.0	65	69.1	1.1	67	74.4	1.1	69	80.8	1.2	67	82.3	1.2	0.7%	20.3%
13 – 16	100	11	92	139.5	1.5	100	160.6	1.6	105	176.9	1.7	104	185.9	1.8	106	200.7	1.9	1.8%	31.4%
Other	4	–	4	9.5	2.4	4	10.0	2.5	4	10.6	2.7	4	11.2	2.8	4	11.8	3.0	-0.0%	1.2%
Programme	337	17	293	270.7	0.9	303	297.1	1.0	346	331.8	1.0	341	347.1	1.0	327	362.8	1.1	2.6%	100.0%
Programme 1	186	13	161	129.7	0.8	165	137.4	0.8	170	151.6	0.9	168	158.5	0.9	164	169.3	1.0	-0.2%	50.7%
Programme 2	16	–	13	19.6	1.5	15	24.3	1.6	36	28.1	0.8	35	29.3	0.8	36	34.7	1.0	32.8%	9.3%
Programme 3	23	3	21	21.5	1.0	27	26.0	1.0	39	32.1	0.8	39	33.6	0.9	36	35.0	1.0	9.8%	10.7%
Programme 4	28	–	22	25.2	1.1	24	26.6	1.1	23	27.2	1.2	23	28.6	1.2	22	28.2	1.3	-2.1%	7.1%
Programme 5	33	1	32	34.2	1.1	30	36.2	1.2	34	41.9	1.2	35	43.8	1.3	32	43.2	1.4	1.5%	9.9%
Programme 6	51	–	44	40.4	0.9	41	46.6	1.1	43	51.0	1.2	40	53.2	1.3	37	52.4	1.4	-3.3%	12.3%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Departmental receipts

Table 30.5 Departmental receipts by economic classification

						Average growth rate (%)	Average: Receipt item/ Total (%)				Average growth rate (%)	Average: Receipt item/ Total (%)
Audited outcome				Adjusted estimate	Revised estimate			Medium-term receipts estimate				
R thousand	2021/22	2022/23	2023/24	2024/25		2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Departmental receipts	1 499	6 020	16 669	2 508	2 508	18.7%	100.0%	2 633	2 655	2 580	0.9%	100.0%
Sales of goods and services produced by department	71	71	73	78	78	3.2%	1.1%	83	85	85	2.9%	3.2%
Administrative fees	4	3	2	3	3	-9.1%	–	7	7	6	26.0%	0.2%
of which:												
Cryptography fees	4	3	2	3	3	-9.1%	–	6	6	6	26.0%	0.2%
Cryptography registration fee	–	–	–	–	–	–	–	1	1	–	–	–
Other sales	67	68	71	75	75	3.8%	1.1%	76	78	79	1.7%	3.0%
of which:												
Commission on insurance	67	68	71	75	75	3.8%	1.1%	76	78	79	1.7%	3.0%
Interest, dividends and rent on land	1 008	5 628	7 507	1 930	1 930	24.2%	60.2%	1 930	1 930	1 930	–	74.4%
Interest	945	5 570	7 459	1 930	1 930	26.9%	59.6%	1 930	1 930	1 930	–	74.4%
Dividends	63	58	48	–	–	-100.0%	0.6%	–	–	–	–	–
of which:												
Vodacom shares	63	58	48	–	–	-100.0%	0.6%	–	–	–	–	–
Sales of capital assets	175	–	–	–	–	-100.0%	0.7%	–	–	–	–	–
Transactions in financial assets and liabilities	245	321	9 089	500	500	26.8%	38.0%	620	640	565	4.2%	22.4%
Total	1 499	6 020	16 669	2 508	2 508	18.7%	100.0%	2 633	2 655	2 580	0.9%	100.0%

Table 30.5 Departmental receipts by economic classification (continued)

	Audited outcome			Adjusted estimate	Revised estimate	Average growth rate (%)	Average: Receipt item/ Total (%)	Medium-term receipts estimate			Average growth rate (%)	Average: Receipt item/ Total (%)
	2021/22	2022/23	2023/24					2025/26	2026/27	2027/28		
R thousand				2024/25		2021/22 - 2024/25					2024/25 - 2027/28	
Departmental receipts	1 499	6 020	16 669	2 508	2 508	18.7%	100.0%	2 633	2 655	2 580	0.9%	100.0%
Sales of goods and services produced by department	71	71	73	78	78	3.2%	1.1%	83	85	85	2.9%	3.2%
Administrative fees	4	3	2	3	3	-9.1%	—	7	7	6	26.0%	0.2%
of which:												
Cryptography fees	4	3	2	3	3	-9.1%	—	6	6	6	26.0%	0.2%
Cryptography registration fee	—	—	—	—	—	—	—	1	1	—	—	—
Other sales	67	68	71	75	75	3.8%	1.1%	76	78	79	1.7%	3.0%
of which:												
Commission on insurance	67	68	71	75	75	3.8%	1.1%	76	78	79	1.7%	3.0%
Interest, dividends and rent on land	1 008	5 628	7 507	1 930	1 930	24.2%	60.2%	1 930	1 930	1 930	—	74.4%
Interest	945	5 570	7 459	1 930	1 930	26.9%	59.6%	1 930	1 930	1 930	—	74.4%
Dividends	63	58	48	—	—	-100.0%	0.6%	—	—	—	—	—
of which:												
Vodacom shares	63	58	48	—	—	-100.0%	0.6%	—	—	—	—	—
Sales of capital assets	175	—	—	—	—	-100.0%	0.7%	—	—	—	—	—
Transactions in financial assets and liabilities	245	321	9 089	500	500	26.8%	38.0%	620	640	565	4.2%	22.4%
Total	1 499	6 020	16 669	2 508	2 508	18.7%	100.0%	2 633	2 655	2 580	0.9%	100.0%

Programme 1: Administration

Programme purpose

Provide strategic leadership, management and support services to the department.

Expenditure trends and estimates

Table 30.6 Administration expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
R million				2024/25	2021/22 - 2024/25					2024/25 - 2027/28	
Ministry	4.4	4.6	4.9	5.9	9.8%	2.1%	6.2	6.5	6.8	4.8%	2.3%
Departmental Management	42.2	49.3	60.6	58.9	11.8%	22.0%	63.1	63.1	65.9	3.8%	22.6%
Internal Audit	6.4	5.2	7.8	9.5	14.3%	3.0%	9.3	9.7	10.2	2.3%	3.5%
Corporate Services	95.7	88.1	94.0	93.1	-0.9%	38.6%	103.2	100.1	108.3	5.2%	36.5%
Financial Management	48.6	45.5	48.1	59.6	7.1%	21.0%	59.9	65.3	68.2	4.6%	22.8%
Office Accommodation	31.1	33.1	34.2	29.9	-1.3%	13.4%	35.9	35.2	36.8	7.2%	12.4%
Total	228.4	225.8	249.5	257.0	4.0%	100.0%	277.6	279.9	296.2	4.8%	100.0%
Change to 2024				—			6.3	1.5	5.2		
Budget estimate											
Economic classification											
Current payments	218.0	215.3	242.4	246.3	4.1%	96.0%	270.3	274.0	289.9	5.6%	97.3%
Compensation of employees	123.9	118.2	129.7	141.4	4.5%	53.4%	151.6	158.5	169.3	6.2%	55.9%
Goods and services	94.1	97.1	112.7	104.9	3.7%	42.5%	118.7	115.5	120.7	4.8%	41.4%
of which:											
Audit costs: External	6.3	5.5	5.4	5.7	-3.6%	2.4%	6.7	7.6	8.0	12.0%	2.5%
Computer services	18.9	17.3	19.0	15.2	-6.9%	7.3%	14.0	16.3	17.0	3.7%	5.6%
Consultants: Business and advisory services	1.7	1.4	1.8	6.1	53.6%	1.1%	5.7	6.3	6.6	2.8%	2.2%
Operating leases	26.0	27.3	29.4	25.3	-0.8%	11.2%	32.6	30.7	32.1	8.2%	10.9%
Property payments	15.5	15.7	14.4	14.9	-1.4%	6.3%	14.7	17.5	18.3	7.0%	5.9%
Travel and subsistence	7.6	17.4	24.6	15.9	27.9%	6.8%	19.0	14.7	15.4	-1.1%	5.8%
Transfers and subsidies	1.7	1.4	2.1	3.7	28.3%	0.9%	1.2	1.3	1.4	-27.0%	0.7%
Provinces and municipalities	0.0	0.0	0.0	0.0	27.6%	—	0.0	0.0	0.0	3.6%	—
Households	1.7	1.4	2.1	3.7	28.3%	0.9%	1.2	1.3	1.4	-27.4%	0.7%
Payments for capital assets	8.6	8.7	5.0	7.0	-6.5%	3.0%	6.1	4.6	4.8	-11.9%	2.0%
Machinery and equipment	5.8	7.1	4.0	6.5	3.5%	2.4%	4.3	3.9	4.0	-14.5%	1.7%
Software and other intangible assets	2.8	1.6	1.0	0.6	-41.0%	0.6%	1.8	0.7	0.8	10.6%	0.3%
Payments for financial assets	0.1	0.4	0.1	—	-100.0%	0.1%	—	—	—	—	—
Total	228.4	225.8	249.5	257.0	4.0%	100.0%	277.6	279.9	296.2	4.8%	100.0%
Proportion of total programme expenditure to vote expenditure	6.4%	4.3%	7.6%	6.5%	—	—	10.9%	10.9%	11.1%	—	—

Table 30.6 Administration expenditure trends and estimates by subprogramme and economic classification (continued)

Details of transfers and subsidies				Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
Audited outcome							2025/26	2026/27	2027/28		
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25					2024/25 - 2027/28	
Households											
Social benefits											
Current	1.6	1.1	1.8	3.6	32.6%	0.8%	1.2	1.3	1.4	-27.2%	0.7%
Households	1.6	1.1	1.8	2.6	19.1%	0.7%	–	–	–	-100.0%	0.2%
Former Employees Social Benefits	–	–	–	1.0	–	0.1%	1.2	1.3	1.4	11.9%	0.4%
Other transfers to households											
Current	0.2	0.3	0.2	0.0	-48.3%	0.1%	–	–	–	-100.0%	–
Households	0.2	0.0	0.1	0.0	-48.3%	–	–	–	–	-100.0%	–
Claims against the state	–	0.2	0.1	–	–	–	–	–	–	–	–
Provinces and municipalities											
Provincial agencies and funds											
Current	0.0	0.0	0.0	0.0	27.6%	–	0.0	0.0	0.0	3.6%	–
Vehicle licences	0.0	0.0	0.0	0.0	27.6%	–	0.0	0.0	0.0	3.6%	–

Personnel information

Table 30.7 Administration personnel numbers and cost by salary level¹

Number of posts estimated for 31 March 2025			Number and cost ² of personnel posts filled/planned for on funded establishment															Average growth rate (%)	Average: Salary level/ Total (%)
Number of funded posts	Number of posts additional to the establishment		Actual			Revised estimate			Medium-term expenditure estimate										
			2023/24			2024/25			2025/26			2026/27			2027/28				
Administration			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Salary level	186	13	161	129.7	0.8	165	137.4	0.8	170	151.6	0.9	168	158.5	0.9	164	169.3	1.0	-0.2%	100.0%
1 – 6	29	2	23	4.7	0.2	29	6.0	0.2	29	6.4	0.2	30	7.0	0.2	23	5.7	0.2	-7.4%	16.6%
7 – 10	76	2	60	26.3	0.4	57	26.3	0.5	58	28.3	0.5	55	28.3	0.5	56	30.1	0.5	-0.6%	33.9%
11 – 12	43	1	37	34.7	0.9	39	38.6	1.0	39	40.8	1.0	39	42.8	1.1	39	45.0	1.2	–	23.4%
13 – 16	34	8	37	54.5	1.5	36	56.5	1.6	40	65.4	1.6	40	69.1	1.7	42	76.7	1.8	5.4%	23.7%
Other	4	–	4	9.5	2.4	4	10.0	2.5	4	10.6	2.7	4	11.2	2.8	4	11.8	3.0	–	2.4%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Programme 2: ICT International Relations and Affairs

Programme purpose

Ensure alignment between South Africa's foreign policy and international activities in the ICT field.

Objectives

- Advance South Africa's ICT interests in regional and international forums to secure partnerships for economic growth and development by March 2026 by:
 - developing a report on the G20 digital economy working group outcomes and implementation plan
 - developing 4 country positions to support national ICT priorities at the G20, Pan African Postal Union, Universal Postal Union, and World Telecommunication Development Conference.

Subprogrammes

- *Programme Management for ICT International Relations and Affairs* provides for the overall management of the programme.
- *International Affairs* coordinates the functions and responsibilities of the department to meet South Africa's international ICT obligations. This subprogramme leads the country's ICT interests and advances strategic programmes in African bilateral forums and the BRICS forum.

- *ICT Trade/Partnership* develops and advances South Africa's interests in international and multilateral trade forums by participating in the World Trade Organisation's ICT-related initiatives and other international trade agreements. This subprogramme also makes payments for membership fees to international bodies.

Expenditure trends and estimates

Table 30.8 ICT International Relations and Affairs expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)		Medium-term expenditure estimate			Average growth rate (%)	
	2021/22	2022/23	2023/24		2024/25	2021/22 - 2024/25	2025/26	2026/27	2027/28	2024/25 - 2027/28	2021/22 - 2027/28
R million											
Programme Management for ICT International Relations and Affairs	2.7	3.0	0.9	3.4	6.9%	3.7%	3.4	3.5	3.7	3.1%	4.0%
International Affairs	9.7	9.8	17.7	13.0	10.4%	18.6%	13.7	14.6	19.3	14.0%	17.6%
ICT Trade/Partnership	42.1	51.8	55.4	60.3	12.7%	77.7%	72.9	67.2	70.2	5.2%	78.4%
Total	54.6	64.6	74.0	76.7	12.0%	100.0%	90.0	85.3	93.2	6.7%	100.0%
Change to 2024 Budget estimate				–			9.4	0.5	4.5		
Economic classification											
Current payments	22.5	29.0	32.8	34.2	15.0%	43.9%	45.5	38.9	44.7	9.3%	47.3%
Compensation of employees	19.5	22.6	19.6	26.3	10.5%	32.6%	28.1	29.3	34.7	9.7%	34.3%
Goods and services	3.0	6.4	13.1	7.9	38.2%	11.3%	17.4	9.5	10.0	7.9%	13.0%
of which:											
Administrative fees	0.0	0.0	0.3	0.0	45.4%	0.1%	0.3	0.5	0.6	140.3%	0.4%
Communication	0.3	0.3	0.2	0.4	5.6%	0.4%	0.3	0.3	0.4	0.4%	0.4%
Contractors	0.0	0.0	3.0	–	-100.0%	1.1%	4.0	1.4	1.4	–	2.0%
Travel and subsistence	0.8	4.8	5.8	3.6	64.2%	5.6%	5.4	4.0	4.2	5.2%	5.0%
Operating payments	0.2	0.3	0.1	0.1	-21.1%	0.2%	0.4	0.4	0.4	74.4%	0.4%
Venues and facilities	–	0.6	3.2	3.1	–	2.6%	6.1	1.7	1.8	-17.3%	3.7%
Transfers and subsidies	32.1	35.4	41.2	41.9	9.3%	55.8%	43.8	45.8	47.8	4.5%	51.9%
Foreign governments and international organisations	32.0	35.4	41.1	41.9	9.3%	55.8%	43.8	45.8	47.8	4.5%	51.9%
Households	0.0	0.0	0.1	–	-100.0%	–	–	–	–	–	–
Payments for capital assets	–	0.2	0.1	0.6	–	0.3%	0.7	0.7	0.7	8.6%	0.8%
Machinery and equipment	–	0.2	0.1	0.6	–	0.3%	0.7	0.7	0.7	8.6%	0.8%
Total	54.6	64.6	74.0	76.7	12.0%	100.0%	90.0	85.3	93.2	6.7%	100.0%
Proportion of total programme expenditure to vote expenditure	1.5%	1.2%	2.3%	1.9%	–	–	3.5%	3.3%	3.5%	–	–
Details of transfers and subsidies											
Households											
Social benefits											
Current	–	–	0.0	–	–	–	–	–	–	–	–
Households	–	–	0.0	–	–	–	–	–	–	–	–
Other transfers to households											
Current	0.0	0.0	0.0	–	-100.0%	–	–	–	–	–	–
Households	0.0	0.0	0.0	–	-100.0%	–	–	–	–	–	–
Foreign governments and international organisations											
Current	32.0	35.4	41.1	41.9	9.3%	55.8%	43.8	45.8	47.8	4.5%	51.9%
Universal Postal Union	7.4	7.5	9.1	9.2	7.5%	12.3%	9.1	8.7	9.1	-0.4%	10.4%
International Telecommunication Union	20.2	22.2	26.6	26.8	10.0%	35.5%	28.6	30.5	31.9	5.9%	34.2%
African Telecommunications Union	1.1	1.3	1.3	1.4	7.5%	1.9%	1.5	2.1	2.2	16.2%	2.1%
Pan African Postal Union	1.2	2.1	1.4	1.5	7.7%	2.3%	1.5	1.6	1.7	3.6%	1.8%
Organisation for Economic Cooperation and Development	0.2	0.2	0.2	0.3	13.9%	0.3%	0.3	0.7	0.8	39.5%	0.6%
DONA Foundation	1.1	1.2	1.6	1.7	14.5%	2.1%	1.7	2.1	2.2	8.9%	2.2%
Forum of Incident Response Security Teams	0.1	–	–	–	-100.0%	–	–	–	–	–	–
Smart Africa Alliance	0.7	0.8	0.9	1.0	8.9%	1.3%	1.0	–	–	-100.0%	0.6%

Personnel information

Table 30.9 ICT International Relations and Affairs personnel numbers and cost by salary level¹

Number of posts estimated for 31 March 2025				Number and cost ² of personnel posts filled/planned for on funded establishment															Average growth rate (%)	Average: Salary level/ Total (%)		
Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate														
		2023/24			2024/25			2025/26			2026/27			2027/28								
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost						
ICT International Relations and Affairs				13	19.6	1.5	15	24.3	1.6	36	28.1	0.8	35	29.3	0.8	36	34.7	1.0	32.8%	100.0%		
Salary level	16	–	–	–	–	–	–	–	21	2.3	0.1	21	2.5	0.1	21	2.6	0.1	–	51.9%			
1 – 6	–	–	–	–	–	–	–	–	7	7.5	1.0	7	8.0	1.1	5	6.1	1.2	4	5.6	1.3	-15.9%	19.5%
7 – 10	7	–	6	5.5	0.9	7	7.5	1.0	8	16.8	2.1	8	17.7	2.2	9	20.8	2.3	10	26.5	2.6	8.1%	28.6%
13 – 16	9	–	7	14.1	2.0	8	16.8	2.1	8	17.7	2.2	9	20.8	2.3	10	26.5	2.6	10	26.5	2.6	8.1%	28.6%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Programme 3: ICT Policy Development and Research

Programme purpose

Develop ICT policies and legislation that support the development of an ICT sector that creates favourable conditions for accelerated and shared economic growth. Develop strategies that increase the adoption and use of ICT by the majority of South Africans to bridge the digital divide.

Objectives

- Enable digital transformation and inclusion by:
 - developing a draft audio and audio-visual content services and online safety bill by March 2026
 - monitoring the implementation of the digital economy master plan over the medium term
 - developing a cost-to-communicate programme of action by March 2026.

Subprogrammes

- *Programme Management for ICT Policy Development and Research* provides for the overall management of the programme.
- *ICT Policy Development* drafts legislation, regulations, policy and guidelines that govern the telecommunications, postal and IT sectors to ensure broad-based economic development.
- *Economic and Market Analysis* conducts economic analyses of the telecommunications, postal and IT sectors to determine trends and make projections. This subprogramme also conducts market research to explore areas that require policy intervention, and is responsible for reducing the cost of communication.
- *Research* is responsible for understanding the ICT landscape and delivering a national ICT strategy.
- *Small, Medium and Micro Enterprise* facilitates the growth and development of small, medium and micro enterprises in the ICT sector.
- *Broadcasting Policy* drafts legislation, regulations, policy, strategies and guidelines that govern audio-visual media sectors.
- *Presidential Commission on 4IR* coordinates, monitors and evaluates multisectoral initiatives to position South Africa as a globally competitive player in the fourth industrial revolution.

Programme 4: ICT Enterprise and Public Entity Oversight

Programme purpose

Oversee and manage government's shareholding interest in ICT public entities and state-owned companies. Facilitate the growth and development of small, medium and micro enterprises in the ICT sector.

Objectives

- Improve the performance of the department's state-owned entities through proactive oversight by monitoring and evaluating their service delivery performance and compliance against strategic plans and relevant prescripts on an ongoing basis.
- Improve the impact of the State Information Technology Agency's service delivery and its market responsiveness by reviewing and redesigning the agency's business model with a view to repurpose the organisation by March 2026.

Subprogrammes

- *Programme Management for ICT Enterprise and Public Entity Oversight* provides for the overall management of the programme.
- *Regulatory Institutions* monitors and evaluates the implementation of policies and provides guidance on and oversight of the governance matters of regulatory institutions. This subprogramme makes transfers to the Independent Communications Authority of South Africa and the Film and Publication Board.
- *Universal Service and Access* makes transfers to the South African Broadcasting Corporation, the Universal Service and Access Agency of South Africa, the Universal Service and Access Fund and the South African Post Office to provide subsidies for the fulfilment of their universal service and access mandates.
- *ICT Skills Development* makes transfers to and provides oversight of the National Electronic Media Institute of South Africa for the provision of skills development programmes.
- *State-owned Enterprise Governance and Support* strengthens the capacity of the department and that of its state-owned entities to deliver on their mandates effectively.

Expenditure trends and estimates

Table 30.12 ICT Enterprise and Public Entity Oversight expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25	2025/26	2026/27	2027/28	2024/25 - 2027/28		
Programme Management for ICT Enterprise and Public Entity Oversight	3.2	3.3	3.7	4.2	10.1%	0.2%	4.4	4.6	4.8	4.7%	0.3%
Regulatory Institutions	562.2	872.6	577.8	575.8	0.8%	28.1%	696.8	626.8	653.5	4.3%	36.8%
Universal Service and Access	1 009.2	3 318.0	962.9	914.7	-3.2%	67.3%	960.1	1 002.1	1 047.5	4.6%	56.6%
ICT Skills Development	98.5	102.1	98.4	97.0	-0.5%	4.3%	101.3	105.9	110.7	4.5%	6.0%
State-owned Enterprise Governance and Support	5.8	4.6	5.9	5.2	-3.2%	0.2%	6.5	6.1	6.3	6.6%	0.3%
Total	1 678.9	4 300.6	1 648.8	1 596.9	-1.7%	100.0%	1 769.2	1 745.6	1 822.9	4.5%	100.0%
Change to 2024				–			100.4	0.3	(1.4)		
Budget estimate											

Table 30.12 ICT Enterprise and Public Entity Oversight expenditure trends and estimates by subprogramme and economic classification (continued)

Economic classification				Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
Audited outcome											
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25	2024/25	2025/26	2026/27	2027/28	2024/25 - 2027/28	2027/28
Current payments	25.9	25.2	28.9	32.5	7.9%	1.2%	32.7	36.1	36.1	3.6%	2.0%
Compensation of employees	23.2	23.1	25.2	26.6	4.7%	1.1%	27.2	28.6	28.2	2.0%	1.6%
Goods and services	2.7	2.1	3.7	5.9	29.9%	0.2%	5.5	7.5	7.8	10.0%	0.4%
of which:											
Bursaries: Employees	0.5	0.2	0.0	0.4	-4.8%	—	0.2	0.5	0.5	5.7%	—
Communication	0.7	0.5	0.4	0.8	7.8%	—	0.6	0.8	0.9	1.0%	—
Consultants: Business and advisory services	—	0.0	—	0.6	—	—	0.5	0.8	0.8	15.3%	—
Consumables: Stationery, printing and office supplies	0.0	0.0	0.1	0.3	106.8%	—	0.2	0.8	0.9	37.1%	—
Travel and subsistence	0.1	1.2	1.2	2.1	186.8%	—	2.5	2.7	2.8	10.5%	0.1%
Training and development	0.1	0.1	0.1	0.4	52.0%	—	0.1	0.6	0.6	22.0%	—
Transfers and subsidies	1 653.0	1 862.7	1 619.8	1 563.7	-1.8%	72.6%	1 735.8	1 708.6	1 785.9	4.5%	98.0%
Departmental agencies and accounts	900.6	1 127.2	823.2	804.8	-3.7%	39.6%	937.5	874.7	914.2	4.3%	50.9%
Public corporations and private enterprises	752.4	735.4	790.9	758.9	0.3%	32.9%	798.3	834.0	871.7	4.7%	47.1%
Households	0.0	0.1	5.7	0.0	-20.6%	0.1%	—	—	—	-100.0%	—
Payments for capital assets	—	0.2	0.1	0.7	—	—	0.7	0.9	0.9	8.3%	—
Machinery and equipment	—	0.2	0.1	0.7	—	—	0.7	0.9	0.9	8.3%	—
Payments for financial assets	—	2 412.5	—	—	—	26.2%	—	—	—	—	—
Total	1 678.9	4 300.6	1 648.8	1 596.9	-1.7%	100.0%	1 769.2	1 745.6	1 822.9	4.5%	100.0%
Proportion of total programme expenditure to vote expenditure	47.0%	82.4%	50.3%	40.2%	—	—	69.5%	68.3%	68.2%	—	—
Details of transfers and subsidies											
Households											
Social benefits											
Current	—	0.1	0.1	0.0	—	—	—	—	—	-100.0%	—
Households	—	0.1	0.1	0.0	—	—	—	—	—	-100.0%	—
Other transfers to households											
Current	0.0	0.0	5.6	—	-100.0%	0.1%	—	—	—	—	—
Households	0.0	0.0	5.6	—	-100.0%	0.1%	—	—	—	—	—
Departmental agencies and accounts											
Departmental agencies (non-business entities)											
Current	900.6	1 127.2	823.2	804.8	-3.7%	39.6%	937.5	874.7	914.2	4.3%	50.9%
Independent Communications Authority of South Africa	460.0	769.4	473.9	470.5	0.8%	23.6%	588.1	509.3	532.3	4.2%	30.3%
Film and Publication Board	100.9	102.9	103.9	103.1	0.7%	4.5%	107.7	112.7	117.7	4.5%	6.4%
National Electronic Media Institute of South Africa	98.5	102.1	98.4	97.0	-0.5%	4.3%	101.3	105.9	110.7	4.5%	6.0%
Universal Service and Access Agency of South Africa	82.1	86.0	82.7	81.7	-0.2%	3.6%	85.3	89.3	93.3	4.5%	5.0%
Universal Service and Access Fund	64.2	66.8	64.3	52.6	-6.4%	2.7%	55.0	57.5	60.1	4.5%	3.2%
Universal Service and Access Agency of South Africa: Distribution costs to South African Post Office relating to the broadcasting digital migration project	95.0	—	—	—	-100.0%	1.0%	—	—	—	—	—
Public corporations and private enterprises											
Other transfers to public corporations											
Current	752.4	735.4	790.9	758.9	0.3%	32.9%	798.3	834.0	871.7	4.7%	47.1%
South African Broadcasting Corporation: Channel Africa	64.6	66.6	67.4	56.3	-4.5%	2.8%	64.3	66.3	69.3	7.2%	3.7%
South African Broadcasting Corporation: Public broadcaster	129.9	133.8	148.4	—	-100.0%	4.5%	147.8	154.6	161.6	—	6.7%
South African Broadcasting Corporation: Programme productions	15.2	15.7	15.9	—	-100.0%	0.5%	13.9	14.5	15.1	—	0.6%
South African Post Office	504.2	519.3	524.3	547.8	2.8%	22.7%	572.4	598.6	625.6	4.5%	33.8%
South African Post Office: Operations	38.5	—	—	—	-100.0%	0.4%	—	—	—	—	—
South African Broadcasting Corporation: 2024 elections coverage	—	—	35.0	—	—	0.4%	—	—	—	—	—
South African Broadcasting Corporation: Signal and distribution services	—	—	—	154.7	—	1.7%	—	—	—	-100.0%	2.2%

Personnel information

Table 30.13 ICT Enterprise and Public Entity Oversight personnel numbers and cost by salary level¹

Number of posts estimated for 31 March 2025						Number and cost ² of personnel posts filled/planned for on funded establishment												Average growth rate (%)	Average: Salary level/ Total (%)			
Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate														
		2023/24			2024/25			2025/26		2026/27		2027/28		2024/25 - 2027/28								
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost									
ICT Enterprise and Public Entity Oversight						22	25.2	1.1	24	26.6	1.1	23	27.2	1.2	23	28.6	1.2	22	28.2	1.3	-2.1%	100.0%
Salary level	28	–	5	1.8	0.4	8	3.1	0.4	8	3.3	0.4	8	3.5	0.4	8	3.9	0.5	0.7%	34.6%			
7 – 10	8	–	7	7.9	1.1	6	7.1	1.2	5	6.6	1.2	6	8.3	1.3	6	8.7	1.4	1.5%	25.5%			
11 – 12	8	–	10	15.5	1.6	10	16.4	1.6	10	17.3	1.7	9	16.8	1.8	8	15.6	1.9	-6.9%	39.9%			
13 – 16	12	–																				

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Programme 5: ICT Infrastructure Development and Support

Programme purpose

Promote investment in robust, reliable, secure and affordable ICT infrastructure that supports the provision of a multiplicity of applications and services.

Objectives

- Increase access to secure digital infrastructure and services by:
 - monitoring the implementation of the revised South Africa Connect model for greater government, community and household internet connectivity on an ongoing basis.
 - hosting 2 computer security incident response team maturity workshops by March 2026
 - implementing 4 targeted cybersecurity awareness programmes aimed at vulnerable groups annually
 - implementing a cybersecurity master class for government cybersecurity officers by March 2026
 - conducting preliminary technical and regulatory studies to inform South Africa's position for the World Radiocommunication Conference by March 2026.

Subprogrammes

- *Programme Management for ICT Infrastructure Development and Support* provides for the overall management of the programme.
- *Broadband* develops and facilitates the implementation of the broadband policy, strategy and rollout plan for the South Africa Connect project, and ensures that it achieves its goals.
- *ICT Support* is responsible for projects related to authentication, digital object architecture and internet governance.
- *Broadcasting Digital Migration* manages broadcasting digital migration with the aim of migrating from analogue to digital broadcasting. This subprogramme provides transfers to the Universal Service and Access Fund and Sentech for the implementation of broadcasting digital migration.

Expenditure trends and estimates

Table 30.14 ICT Infrastructure Development and Support expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Audited outcome			Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
R million				2024/25	2021/22 - 2024/25					2024/25 - 2027/28	
Programme Management for ICT Infrastructure Development and Support	2.3	3.2	3.5	3.3	13.4%	0.2%	3.5	3.7	3.8	5.1%	0.5%
Broadband	228.0	435.2	1 182.0	1 895.3	102.6%	72.2%	267.1	279.6	292.2	-46.4%	95.6%
ICT Support	7.6	5.7	6.1	9.3	7.0%	0.6%	9.8	11.7	12.2	9.6%	1.5%
Broadcasting Digital Migration	1 275.1	89.2	22.3	14.8	-77.3%	27.0%	14.0	21.4	19.7	9.9%	2.4%
Total	1 513.0	533.3	1 213.9	1 922.7	8.3%	100.0%	294.4	316.3	327.9	-44.5%	100.0%
Change to 2024 Budget estimate				–			(7.5)	0.1	(2.5)		
Economic classification											
Current payments	221.5	473.0	1 206.8	1 922.2	105.5%	73.8%	292.9	315.8	327.4	-44.6%	99.9%
Compensation of employees	35.1	34.5	34.2	39.2	3.7%	2.8%	41.9	43.8	43.2	3.2%	5.9%
Goods and services	186.3	438.5	1 172.6	1 882.9	116.2%	71.0%	251.0	271.9	284.2	-46.8%	94.0%
of which:											
Advertising	15.6	2.0	1.2	0.6	-66.9%	0.4%	1.0	1.5	1.5	39.7%	0.2%
Communication	0.8	0.7	0.6	0.8	1.2%	0.1%	1.0	1.2	1.2	15.6%	0.1%
Computer services	160.4	204.1	1 150.8	1 859.5	126.3%	65.1%	228.0	242.2	253.1	-48.6%	90.3%
Consultants: Business and advisory services	1.9	207.3	1.2	5.2	40.8%	4.2%	4.2	5.6	5.8	3.5%	0.7%
Consumables: Stationery, printing and office supplies	0.0	0.0	0.0	1.2	964.7%	–	1.1	1.2	1.2	1.0%	0.2%
Travel and subsistence	5.6	21.4	17.2	10.4	22.8%	1.1%	11.6	13.6	14.2	11.0%	1.7%
Transfers and subsidies	1 291.5	59.8	0.1	0.1	-95.4%	26.1%	–	–	–	-100.0%	–
Provinces and municipalities	0.0	0.0	0.0	–	-100.0%	–	–	–	–	–	–
Departmental agencies and accounts	1 121.6	59.4	–	–	-100.0%	22.8%	–	–	–	–	–
Public corporations and private enterprises	169.7	–	–	–	-100.0%	3.3%	–	–	–	–	–
Households	0.2	0.4	0.1	0.1	-7.6%	–	–	–	–	-100.0%	–
Payments for capital assets	0.0	0.6	0.1	0.4	141.4%	–	1.5	0.5	0.5	9.0%	0.1%
Machinery and equipment	0.0	0.6	0.1	0.4	141.4%	–	1.5	0.4	0.4	-0.1%	0.1%
Software and other intangible assets	–	–	–	–	–	–	–	0.1	0.1	–	–
Payments for financial assets	–	–	6.9	–	–	0.1%	–	–	–	–	–
Total	1 513.0	533.3	1 213.9	1 922.7	8.3%	100.0%	294.4	316.3	327.9	-44.5%	100.0%
Proportion of total programme expenditure to vote expenditure	42.4%	10.2%	37.0%	48.4%	–	–	11.6%	12.4%	12.3%	–	–
Details of transfers and subsidies											
Households											
Social benefits											
Current	0.2	0.4	0.0	0.1	-9.2%	–	–	–	–	-100.0%	–
Households	0.2	0.4	0.0	0.1	-9.2%	–	–	–	–	-100.0%	–
Other transfers to households											
Current	0.0	0.0	0.0	0.0	58.7%	–	–	–	–	-100.0%	–
Households	0.0	0.0	0.0	0.0	58.7%	–	–	–	–	-100.0%	–
Provinces and municipalities											
Provincial agencies and funds											
Current	0.0	0.0	0.0	–	-100.0%	–	–	–	–	–	–
Vehicle licences	–	–	0.0	–	–	–	–	–	–	–	–
Vehicle licences	0.0	0.0	–	–	-100.0%	–	–	–	–	–	–
Departmental agencies and accounts											
Departmental agencies (non-business entities)											
Current	1 121.6	59.4	–	–	-100.0%	22.8%	–	–	–	–	–
Independent Communications Authority of South Africa	48.2	–	–	–	-100.0%	0.9%	–	–	–	–	–
Universal Service and Access Fund: Broadcasting digital migration	1 073.4	59.4	–	–	-100.0%	21.9%	–	–	–	–	–
Public corporations and private enterprises											
Other transfers to public corporations											
Capital	169.7	–	–	–	-100.0%	3.3%	–	–	–	–	–
Sentech: Migration of digital signals	69.7	–	–	–	-100.0%	1.3%	–	–	–	–	–
Sentech: Dual illumination costs relating to the digital migration project	100.0	–	–	–	-100.0%	1.9%	–	–	–	–	–

Personnel information

Table 30.15 ICT Infrastructure Development and Support personnel numbers and cost by salary level¹

Number of posts estimated for 31 March 2025			Number and cost ² of personnel posts filled/planned for on funded establishment												Average growth rate (%)	Average: Salary level/ Total (%)			
Number of funded posts	Number of posts additional to the establishment		Actual			Revised estimate			Medium-term expenditure estimate										
			2023/24			2024/25			2025/26		2026/27		2027/28				2024/25 - 2027/28		
ICT Infrastructure Development and Support			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Salary level	33	1	32	34.2	1.1	30	36.2	1.2	34	41.9	1.2	35	43.8	1.3	32	43.2	1.4	1.5%	100.0%
1 – 6	1	–	1	0.3	0.3	–	–	–	–	–	–	–	–	–	–	–	–	–	–
7 – 10	8	–	8	3.4	0.4	7	3.1	0.4	9	4.5	0.5	11	5.7	0.5	9	5.2	0.6	9.8%	27.6%
11 – 12	9	–	9	9.8	1.1	7	8.3	1.2	9	11.2	1.2	8	10.5	1.3	6	8.4	1.4	-4.9%	23.5%
13 – 16	15	1	14	20.6	1.5	16	24.8	1.6	16	26.2	1.6	16	27.6	1.7	16	29.6	1.8	0.2%	48.9%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Programme 6: ICT Information Society and Capacity Development

Programme purpose

Develop and implement strategies to build capabilities to bridge the digital divide.

Objectives

- Contribute towards building a digitally transformed economy and society by:
 - monitoring the automation of e-government services on government's e-portal website on an ongoing basis
 - coordinating the implementation of digital and future skills programmes on an ongoing basis
 - implementing the national artificial intelligence policy over the medium term.

Subprogrammes

- Programme Management for ICT Information Society and Capacity Development* provides for the overall management of the programme.
- Information Society Development* supports the promotion of a digital society by facilitating the adoption and use of digital technologies.
- Capacity Development* facilitates capacity-building interventions to develop digital and future skills towards the creation of a digital society.

Expenditure trends and estimates

Table 30.16 ICT Information Society and Capacity Development expenditure trends and estimates by subprogramme and economic classification

Subprogramme				Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
Audited outcome							2025/26	2026/27	2027/28		
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25	2025/26	2026/27	2027/28	2024/25 - 2027/28		
Programme Management for ICT Information Society and Capacity Development	2.6	2.8	3.2	3.0	5.2%	4.3%	3.5	3.3	3.4	4.7%	4.2%
Information Society Development	59.1	56.8	58.9	66.4	4.0%	90.6%	65.7	74.7	75.8	4.5%	90.5%
Capacity Development	3.4	3.5	3.7	2.8	-6.7%	5.1%	3.9	5.3	4.6	18.2%	5.3%
Total	65.1	63.1	65.8	72.2	3.5%	100.0%	73.1	83.2	83.8	5.1%	100.0%
Change to 2024 Budget estimate				–			(0.9)	0.3	(2.8)		

Table 30.16 ICT Information Society and Capacity Development expenditure trends and estimates by subprogramme and economic classification (continued)

Economic classification				Adjusted appropriation	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
Audited outcome											
R million	2021/22	2022/23	2023/24	2024/25	2021/22	2024/25	2025/26	2026/27	2027/28	2024/25 - 2027/28	
Current payments	65.0	62.1	65.5	71.6	3.3%	99.2%	72.3	82.5	83.0	5.1%	99.1%
Compensation of employees	41.9	41.1	40.4	48.6	5.0%	64.6%	51.0	53.2	52.4	2.6%	65.7%
Goods and services	23.1	21.0	25.1	23.0	-0.1%	34.6%	21.3	29.3	30.6	10.0%	33.3%
of which:						—					—
Bursaries: Employees	0.1	0.2	0.3	0.7	72.0%	0.5%	0.3	0.8	0.8	4.6%	0.8%
Catering: Departmental activities	0.2	0.6	0.8	0.7	66.1%	0.8%	0.7	0.8	0.8	4.5%	0.9%
Consultants: Business and advisory services	16.6	5.8	0.9	10.7	-13.5%	12.8%	9.2	12.8	13.4	7.7%	14.8%
Travel and subsistence	2.7	7.5	9.9	6.6	35.1%	10.0%	6.2	9.2	9.6	13.2%	10.1%
Training and development	0.3	0.1	7.2	0.6	34.4%	3.1%	0.3	0.7	0.7	4.5%	0.7%
Venues and facilities	0.7	2.5	2.1	0.9	8.6%	2.3%	1.6	2.0	2.1	35.1%	2.1%
Transfers and subsidies	0.0	0.8	0.1	0.0	-17.0%	0.3%	—	—	—	-100.0%	—
Households	0.0	0.8	0.1	0.0	-17.0%	0.3%	—	—	—	-100.0%	—
Payments for capital assets	0.1	0.2	0.2	0.6	77.7%	0.4%	0.7	0.8	0.8	8.3%	0.9%
Machinery and equipment	0.1	0.2	0.2	0.6	77.7%	0.4%	0.7	0.8	0.8	8.3%	0.9%
Total	65.1	63.1	65.8	72.2	3.5%	100.0%	73.1	83.2	83.8	5.1%	100.0%
Proportion of total programme expenditure to vote expenditure	1.8%	1.2%	2.0%	1.8%	—	—	2.9%	3.3%	3.1%	—	—
Details of transfers and subsidies											
Households											
Social benefits											
Current	—	0.4	0.1	—	—	0.2%	—	—	—	—	—
Households	—	0.4	0.1	—	—	0.2%	—	—	—	—	—
Other transfers to households											
Current	0.0	0.3	0.0	0.0	-17.0%	0.1%	—	—	—	-100.0%	—
Households	0.0	0.3	0.0	0.0	-17.0%	0.1%	—	—	—	-100.0%	—

Personnel information

Table 30.17 ICT Information Society and Capacity Development personnel numbers and cost by salary level¹

Number of posts estimated for 31 March 2025			Number and cost ² of personnel posts filled/planned for on funded establishment												Average growth rate (%)	Average: Salary level/ Total (%)			
Number of funded posts	Number of posts additional to the establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2023/24			2024/25			2025/26		2026/27		2027/28		2024/25 - 2027/28					
		Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost						
ICT Information Society and Capacity Development																			
Salary level	51	–	44	40.4	0.9	41	46.6	1.1	43	51.0	1.2	40	53.2	1.3	37	52.4	1.4	-3.3%	100.0%
1 – 6	8	–	7	1.9	0.3	3	0.9	0.3	4	1.3	0.3	3	1.1	0.3	0	0.1	0.4	-53.6%	7.0%
7 – 10	13	–	12	5.3	0.4	9	4.1	0.5	9	4.4	0.5	6	3.2	0.5	8	4.4	0.6	-3.8%	19.8%
11 – 12	12	–	10	10.9	1.1	10	11.6	1.2	10	12.2	1.2	12	15.4	1.3	12	16.0	1.3	6.3%	27.1%
13 – 16	18	–	15	22.3	1.5	19	30.0	1.6	20	33.2	1.7	19	33.6	1.8	17	31.9	1.9	-3.6%	46.1%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

Entities

Broadband Infracore

Selected performance indicators

Table 30.18 Broadband Infracore performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Network performance rebates paid as percentage of gross revenue per year	Network operations	Outcome 4: Increased infrastructure	≤0.3%	≤0.3%	≤2%	≤1%	≤1%	≤1%	≤2%
Actual time taken to restore core network faults per year (hours)	Network operations	Investment and job creation	7.5	7.5	6.2	7.5	7.5	7.25	7

Table 30.18 Broadband Infraco performance indicators by programme/objective/activity and related outcome (continued)

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Number of government sites connected to the Broadband Infraco network and maintained as part of phase 1 of the South Africa Connect project per year	Network operations	Outcome 4: Increased infrastructure investment and job creation	713	713	713	713	713	713	713
Increase in available fibre network per year (kilometres)	Network operations		— ¹	— ¹	— ¹	100	200	200	200

1. No historical data available.

Entity overview

Broadband Infraco's legislative mandate, as set out in the Broadband Infraco Act (2007), is to provide ICT infrastructure and broadband capacity in South Africa. Its main objectives are to expand the availability and affordability of access to electronic communications, including in underdeveloped and underserved areas; ensure that bandwidth requirements for specific projects of national interests are met; and enable the state to provide affordable access to electronic communications networks and services. It is listed as a schedule 2 public entity in the Public Finance Management Act (1999).

Over the medium term, the entity will aim to maintain broadband connectivity to the 713 government sites it is responsible for as part of the first phase of the South Africa Connect project, reduce the time taken to restore faults on the core network from 7.5 hours to 7 hours, and increase its fibre network by 600 kilometres. Expenditure is expected to increase at an average annual rate of 4.2 per cent, from R836 million in 2024/25 to R944.7 million in 2027/28, mainly due to an increase in spending on broadband services, depreciation linked to capital investments for the second phase of South Africa Connect and other investments in infrastructure. The entity plans to spend a total of R2.6 billion over the MTEF period on capital expenditure, particularly on fibre networks and points of presence.

Broadband Infraco plans to increase its approved headcount to 201 personnel over the medium term, with spending on compensation of employees set to increase at an average annual rate of 6.8 per cent due to cost-of-living increases and planned recruitment, from R149.5 million in 2024/25 to R182.2 million in 2027/28. Revenue is expected to increase at an average annual rate of 17.5 per cent, from R518.8 million in 2024/25 to R842.3 million in 2027/28, mostly due to a projected increase in sales of electronic communications networks and services rendered as the entity expands its customer base.

Programmes/Objectives/Activities

Table 30.19 Broadband Infraco expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
Administration	157.4	358.8	373.3	309.1	25.2%	44.0%	387.8	413.8	426.0	11.3%	43.4%
Network operations	401.5	229.9	373.5	527.0	9.5%	56.0%	465.5	483.0	518.7	-0.5%	56.6%
Total	558.9	588.7	746.8	836.0	14.4%	100.0%	853.3	896.8	944.7	4.2%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.20 Broadband Infraco statements of financial performance, cash flow and financial position

Statement of financial performance						Average: Expenditure/ Total (%)				Average growth rate (%)	Average: Expenditure/ Total (%)
	Audited outcome			Revised estimate	Average growth rate (%)		Medium-term expenditure estimate				
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Revenue											
Non-tax revenue	439.1	471.5	545.2	518.8	5.7%	100.0%	565.2	709.4	842.3	17.5%	100.0%
Sale of goods and services other than capital assets	437.8	467.6	520.0	518.8	5.8%	98.6%	565.2	709.4	842.3	17.5%	100.0%
Other non-tax revenue	1.3	3.9	25.2	—	-100.0%	1.4%	—	—	—	—	—
Total revenue	439.1	471.5	545.2	518.8	5.7%	100.0%	565.2	709.4	842.3	17.5%	100.0%
Expenses											
Current expenses	558.9	588.7	746.8	836.0	14.4%	100.0%	853.3	896.8	944.7	4.2%	100.0%
Compensation of employees	99.1	118.8	118.8	149.5	14.7%	17.9%	159.2	170.3	182.2	6.8%	18.7%
Goods and services	326.1	319.2	415.3	557.0	19.5%	58.7%	513.4	540.3	584.8	1.6%	62.2%
Depreciation	112.7	119.2	169.1	129.5	4.8%	19.6%	129.7	131.0	131.7	0.6%	14.8%
Interest, dividends and rent on land	21.1	31.5	43.6	0.0	-98.3%	3.7%	51.0	55.3	46.0	7 619.2%	4.3%
Total expenses	558.9	588.7	746.8	836.0	14.4%	100.0%	853.3	896.8	944.7	4.2%	100.0%
Surplus/(Deficit)	(119.8)	(117.2)	(201.6)	(317.2)	38.3%		(288.0)	(187.4)	(102.3)	-31.4%	
Cash flow statement											
Cash flow from operating activities	7.0	260.3	374.3	410.9	288.9%	100.0%	(163.7)	4.0	97.5	-38.1%	100.0%
Receipts											
Non-tax receipts	439.7	467.8	552.8	518.8	5.7%	99.7%	570.7	715.4	849.0	17.8%	100.0%
Sales of goods and services other than capital assets	437.8	467.6	546.8	518.8	5.8%	99.3%	570.7	715.4	849.0	17.8%	100.0%
Other tax receipts	1.8	0.2	6.0	—	-100.0%	0.4%	—	—	—	—	—
Financial transactions in assets and liabilities	—	2.7	2.9	—	—	0.3%	—	—	—	—	—
Total receipts	439.7	470.5	555.7	518.8	5.7%	100.0%	570.7	715.4	849.0	17.8%	100.0%
Payment											
Current payments	432.7	210.5	181.4	107.9	-37.0%	100.0%	734.4	711.4	751.4	90.9%	100.0%
Compensation of employees	109.3	106.9	118.8	163.9	14.5%	73.4%	182.9	195.9	207.7	8.2%	58.0%
Goods and services	308.2	71.0	21.7	(60.3)	-158.1%	15.3%	500.5	460.2	497.8	-302.1%	35.8%
Interest and rent on land	15.2	32.6	41.0	4.3	-34.3%	11.4%	51.0	55.3	46.0	120.0%	6.2%
Transfers and subsidies	—	(0.4)	—	—	—	—	—	—	—	—	—
Total payments	432.7	210.1	181.4	107.9	-37.0%	100.0%	734.4	711.4	751.4	90.9%	100.0%
Net cash flow from investing activities	(47.6)	(37.4)	(98.0)	(445.4)	110.7%	100.0%	(628.0)	(40.4)	(1.0)	-86.9%	100.0%
Acquisition of property, plant, equipment and intangible assets	(45.0)	(32.2)	(97.8)	(445.4)	114.7%	95.1%	(628.0)	(40.4)	(1.0)	-86.9%	100.0%
Acquisition of software and other intangible assets	(3.0)	(5.8)	(0.2)	—	-100.0%	5.5%	—	—	—	—	—
Proceeds from the sale of property, plant, equipment and intangible assets	0.4	0.6	—	—	-100.0%	-0.6%	—	—	—	—	—
Net cash flow from financing activities	(20.1)	(29.4)	(5.9)	—	-100.0%	—	651.0	(82.0)	(69.8)	—	—
Borrowing activities	(20.1)	(29.4)	(5.9)	—	-100.0%	—	651.0	(82.0)	(69.8)	—	—
Net increase/(decrease) in cash and cash equivalents	(60.8)	193.5	270.4	(34.5)	-17.2%	13.5%	(140.6)	(118.4)	26.7	-191.8%	100.0%
Statement of financial position											
Carrying value of assets of which:	872.8	838.9	741.7	1 022.6	5.4%	73.4%	1 359.3	1 107.2	816.6	-7.2%	103.0%
Acquisition of assets	(45.0)	(32.2)	(97.8)	(445.4)	114.7%	100.0%	(628.0)	(40.4)	(1.0)	-86.9%	100.0%
Investments	7.8	5.5	4.4	—	-100.0%	0.4%	—	—	—	—	—
Receivables and prepayments	124.3	136.6	87.3	44.5	-29.0%	8.4%	79.4	81.2	105.7	33.5%	8.2%
Cash and cash equivalents	26.9	220.6	496.5	154.5	79.1%	17.7%	(37.2)	(210.9)	(230.2)	-214.2%	-11.2%
Taxation	—	—	4.7	—	—	0.1%	—	—	—	—	—
Total assets	1 031.8	1 201.5	1 334.5	1 221.5	5.8%	100.0%	1 401.6	977.5	692.0	-17.3%	100.0%
Accumulated surplus/(deficit)	(1 558.5)	(1 651.2)	(1 852.8)	(2 147.4)	11.3%	-150.8%	(2 430.0)	(2 611.4)	(2 707.1)	8.0%	-251.9%
Capital reserve fund	1 829.5	1 829.5	1 829.5	1 829.5	—	154.1%	1 829.5	1 829.5	1 829.5	—	183.0%
Borrowings	—	—	—	—	—	—	651.0	541.1	449.8	—	41.7%
Finance lease	43.9	18.0	8.3	27.2	-14.7%	2.2%	27.2	27.2	27.2	—	2.7%
Deferred income	338.1	474.2	868.3	1 280.4	55.9%	60.5%	1 108.5	987.1	879.4	-11.8%	103.0%
Trade and other payables	366.2	496.0	471.8	231.8	-14.1%	32.8%	215.3	204.0	213.2	-2.7%	21.5%
Taxation	—	22.0	—	—	—	0.5%	—	—	—	—	—
Provisions	12.6	12.9	9.4	—	-100.0%	0.8%	—	—	—	—	—
Total equity and liabilities	1 031.8	1 201.5	1 334.5	1 221.5	5.8%	100.0%	1 401.6	977.5	692.0	-17.3%	100.0%

Personnel information

Table 30.21 Broadband Infraco personnel numbers and cost by salary level

Number of posts estimated for 31 March 2025			Number and cost ¹ of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)
Number of funded posts	Number of posts on approved establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2023/24			2024/25			2025/26			2026/27			2027/28			2024/25 - 2027/28		
			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Broadband Infraco																			
Salary level	201	201	186	118.8	0.6	201	149.5	0.7	201	159.2	0.8	201	170.3	0.8	201	182.2	0.9	–	100.0%
7 – 10	68	68	73	18.3	0.3	68	15.9	0.2	68	17.0	0.2	68	18.1	0.3	68	19.4	0.3	–	33.8%
11 – 12	101	101	81	56.4	0.7	101	80.1	0.8	101	85.3	0.8	101	91.2	0.9	101	97.6	1.0	–	50.2%
13 – 16	30	30	31	39.6	1.3	30	46.2	1.5	30	49.2	1.6	30	52.7	1.8	30	56.4	1.9	–	14.9%
17 – 22	2	2	1	4.5	4.5	2	7.3	3.6	2	7.7	3.9	2	8.3	4.1	2	8.8	4.4	–	1.0%

1. Rand million.

Film and Publication Board

Selected performance indicators

Table 30.22 Film and Publication Board performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets			
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	
Percentage of the digital transformation roadmap implemented per year	Technology support and platform monitoring	Outcome 17: Improved governance and performance of public entities	– ¹	– ¹	95%	95%	95%	98%	98%	
Percentage of licensing and content classification decisions issued within 7 working days per year	Technology support and platform monitoring		– ¹	– ¹	90%	90%	90%	92%	92%	
Percentage of applications for licences processed within 5 working days per year	Technology support and platform monitoring		– ¹	– ¹	95%	95%	95%	97%	97%	
Percentage of matters finalised before the enforcement committee within 12 months per year	Regulatory development and enforcement		– ¹	– ¹	90%	90%	90%	90%	90%	

1. No historical data available.

Entity overview

The Film and Publication Board was established in terms of the Films and Publications Act (1996), as amended. Its mandate is to regulate the creation, production, possession and distribution of certain publications and films by classifying them; imposing age restrictions on content; and rendering the exploitative use of children in pornographic publications, films or online material punishable. Since the operationalisation of the Films and Publications Amendment Act (2019) in 2022, the board is also mandated to issue, renew and revoke licences; impose fines and make recommendations for criminal prosecution to the National Director of Public Prosecutions; search and inspect premises; and stop illegal online activities.

The board plans to implement its digital roadmap strategy over the medium term and continue to monitor online platforms to enforce industry compliance. It will also undertake research and development to implement its content regulation mandate. As the board seeks to ensure that it remains a high-performing, digitised organisation, R93.4 million over the MTEF period is earmarked for maintaining and improving organisational governance, risk management and internal control. This is expected to be done by, among other things, filling key vacant posts, reviewing the board structure and committees to ensure the board provides effective oversight, conducting a risk and ethics maturity assessment, and re-engineering the organisation's business process.

Compensation of employees accounts for an estimated 62.2 per cent (R264.1 million) of planned expenditure over the period ahead, increasing at an average annual rate of 5.3 per cent, from R79.7 million in 2024/25 to

R93 million in 2027/28. A personnel plan is in place to ensure that compensation costs remain sustainable and aligned with the board's financial strategy and long-term objectives.

Total expenditure is expected to decrease in line with revenue at an average annual rate of 4.7 per cent, from R160.2 million in 2024/25 to R138.8 million in 2027/28, because of higher spending in 2024/25 as a result of National Treasury's approval to retain accumulated surplus funds. The board expects to derive 79.8 per cent (R338.1 million) of its revenue over the period ahead through transfers from the department and the remainder through fees charged for classification and registration.

Programmes/Objectives/Activities

Table 30.23 Film and Publication Board expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
Administration	87.4	104.2	57.7	77.1	-4.1%	66.8%	75.3	78.7	83.2	2.6%	56.7%
Technology support and platform monitoring	12.2	12.4	45.7	67.8	77.1%	25.8%	28.8	30.9	31.1	-22.9%	27.7%
Regulatory development and enforcement	7.1	2.1	13.8	15.4	29.4%	7.4%	22.3	23.2	24.5	16.9%	15.6%
Total	106.7	118.7	117.2	160.2	14.5%	100.0%	126.3	132.7	138.8	-4.7%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.24 Film and Publication Board statements of financial performance

Statement of financial performance

R million	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
Revenue											
Non-tax revenue	10.2	15.8	13.4	57.1	77.8%	17.4%	18.6	20.0	21.1	-28.3%	20.2%
Sale of goods and services other than capital assets	9.1	13.5	9.8	55.2	82.4%	15.6%	16.2	17.6	18.6	-30.5%	18.5%
Other non-tax revenue	1.1	2.3	3.5	1.9	21.0%	1.8%	2.4	2.5	2.5	10.2%	1.7%
Transfers received	100.9	102.9	103.9	103.1	0.7%	82.6%	107.7	112.7	117.7	4.5%	79.8%
Total revenue	111.1	118.7	117.2	160.2	13.0%	100.0%	126.3	132.7	138.8	-4.7%	100.0%
Expenses											
Current expenses	106.7	118.7	117.2	160.2	14.5%	100.0%	126.3	132.7	138.8	-4.7%	100.0%
Compensation of employees	64.9	66.5	73.2	79.7	7.1%	57.3%	83.4	87.7	93.0	5.3%	62.2%
Goods and services	41.8	52.2	44.0	80.5	24.4%	42.7%	42.9	45.0	45.8	-17.1%	37.8%
Total expenses	106.7	118.7	117.2	160.2	14.5%	100.0%	126.3	132.7	138.8	-4.7%	100.0%
Surplus/(Deficit)	4.4	-	-	-	-100.0%		-	-	-	-	

Personnel information

Table 30.25 Film and Publication Board personnel numbers and cost by salary level

Number of posts estimated for 31 March 2025			Number and cost ¹ of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)
Number of funded posts	Number of approved establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2023/24			2024/25			2025/26			2026/27			2027/28			2024/25 - 2027/28		
Film and Publication Board			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Salary level	2 832	103	108	73.2	0.7	103	79.7	0.8	102	83.4	0.8	102	87.7	0.9	102	93.0	0.9	-0.3%	100.0%
1 – 6	4	4	5	1.5	0.3	4	1.1	0.3	4	1.2	0.3	4	1.2	0.3	4	1.3	0.3	–	3.9%
7 – 10	2 801	74	76	43.2	0.6	74	43.8	0.6	73	44.2	0.6	73	47.2	0.6	73	51.8	0.7	-0.5%	71.6%
11 – 12	8	8	8	6.9	0.9	8	7.3	0.9	8	7.8	1.0	8	8.0	1.0	8	8.8	1.1	–	7.8%
13 – 16	19	17	19	21.6	1.1	17	27.5	1.6	17	30.3	1.8	17	31.3	1.8	17	31.2	1.8	–	16.6%

1. Rand million.

Independent Communications Authority of South Africa

Selected performance indicators

Table 30.26 Independent Communications Authority of South Africa performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Percentage access to high-demand spectrum from the 700 MHz, 800 MHz, 2.6GHz and 3.5 GHz bands per year	Licensing	Outcome 3: Structural reforms to drive growth and competitiveness	100%	100%	80%	100%	100%	100%	100%
Number of tariff analysis reports produced per year	Policy research and analysis		2	2	2	2	2	2	2
Number of reports with recommendations on South Africa's readiness for 5G produced per year	Engineering and technology		1	1	1	1	1	1	1
Percentage of consumer complaints resolved per year	Compliance and consumer affairs		95% (11 353/ 12 003)	96% (14 575/ 15 111)	96% (15 081/ 15 682)	89%	90%	90%	90%
Percentage of reported radio frequency interference cases resolved per year	Regions		99% (196/ 199)	98% (156/ 160)	98% (138/ 141)	98%	98%	98%	98%

Entity overview

The Independent Communications Authority of South Africa was established by the Independent Communications Authority of South Africa Act (2000) to regulate the South African communications, broadcasting and postal services sectors, and is listed as a schedule 1 public entity in the Public Finance Management Act (1999). The regulator's mandate is defined in the Electronic Communications Act (2005) as licensing and regulating electronic communications and broadcasting services, and in the Postal Services Act (1998) as regulating the postal services sector. Enabling legislation also empowers the regulator to monitor licensee compliance with terms and conditions, develop regulations for the three sectors, plan and manage the radio frequency spectrum, and protect consumers in relation to these services.

Over the medium term, the authority will focus on the second phase of licensing high-demand spectrum, which will commence during the period ahead to be sold through an auction process, for which R102 million has been allocated in 2025/26. This will result in increased investment in ICT by the private sector and lower broadband prices for consumers. The authority will apply for approval from National Treasury to retain surplus funds to implement this and other projects. These include purchasing equipment to measure the quality of service of ICT networks, finalising regulations on the rapid deployment of electronic communications networks and facilities, and the provision of integrated business and IT service continuity solutions.

Spending on compensation of employees accounts for an estimated 68.3 per cent (R1.3 billion) of total expenditure, increasing at an average annual rate of 4.9 per cent, from R380 million in 2024/25 to R438.5 million in 2027/28. The authority expects to receive almost all of its revenue over the medium term (R1.7 billion) through transfers from the department. Revenue is expected to increase in line with expenditure.

Programmes/Objectives/Activities

Table 30.27 Independent Communications Authority of South Africa expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate 2024/25	Average growth rate (%)		Medium-term expenditure estimate			Average growth rate (%)	
	2021/22	2022/23	2023/24		2021/22 - 2024/25	Average: Expenditure/Total (%)	2025/26	2026/27	2027/28	2024/25 - 2027/28	Average: Expenditure/Total (%)
Administration	267.7	284.5	310.2	297.9	3.6%	55.0%	261.4	274.1	286.5	-1.3%	46.8%
Licensing	72.9	63.0	55.7	70.4	-1.2%	12.5%	176.5	122.6	126.2	21.5%	20.4%
Engineering and technology	22.6	27.9	32.4	34.0	14.5%	5.5%	25.3	26.4	27.6	-6.7%	4.8%
Policy research and analysis	25.9	27.5	35.4	33.6	9.0%	5.8%	49.6	35.0	36.5	2.8%	6.4%
Compliance and consumer affairs	31.4	25.8	35.3	28.3	-3.4%	5.7%	29.9	31.2	32.6	4.8%	5.1%
Regions	72.9	78.4	83.1	93.2	8.6%	15.5%	96.5	100.9	105.4	4.2%	16.5%
Total	493.5	507.0	552.2	557.4	4.1%	100.0%	639.1	590.2	615.0	3.3%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.28 Independent Communications Authority of South Africa statements of financial performance

Statement of financial performance											
R million	Audited outcome			Revised estimate 2024/25	Average growth rate (%)		Medium-term expenditure estimate			Average growth rate (%)	
	2021/22	2022/23	2023/24		2021/22 - 2024/25	Average: Expenditure/Total (%)	2025/26	2026/27	2027/28	2024/25 - 2027/28	Average: Expenditure/Total (%)
Revenue											
Non-tax revenue	14.6	76.8	63.8	64.5	64.2%	9.0%	19.1	20.0	20.9	-31.3%	5.7%
Other non-tax revenue	14.6	76.8	63.8	64.5	64.2%	9.0%	19.1	20.0	20.9	-31.3%	5.7%
Transfers received	494.0	769.4	473.9	470.5	-1.6%	91.0%	588.1	509.3	532.3	4.2%	94.3%
Total revenue	508.6	846.3	537.8	535.0	1.7%	100.0%	607.2	529.3	553.2	1.1%	100.0%
Expenses											
Current expenses	493.5	507.0	552.2	557.4	4.1%	100.0%	639.1	590.2	615.0	3.3%	100.0%
Compensation of employees	321.5	326.7	344.7	380.0	5.7%	65.0%	400.3	419.5	438.5	4.9%	68.3%
Goods and services	149.5	158.0	183.6	153.0	0.8%	30.5%	214.3	145.0	149.7	-0.7%	27.5%
Depreciation	22.2	22.2	23.6	24.4	3.1%	4.4%	24.5	25.6	26.8	3.2%	4.2%
Interest, dividends and rent on land	0.2	0.0	0.2	0.0	-70.8%	-	0.0	0.0	0.0	4.6%	-
Total expenses	493.5	507.0	552.2	557.4	4.1%	100.0%	639.1	590.2	615.0	3.3%	100.0%
Surplus/(Deficit)	15.1	339.3	(14.4)	(22.5)	-214.2%		(31.8)	(60.9)	(61.7)	40.0%	

Personnel information

Table 30.29 Independent Communications Authority of South Africa personnel numbers and cost by salary level

Number of posts estimated for 31 March 2025			Number and cost ¹ of personnel posts filled/planned for on funded establishment														Average growth rate of personnel posts (%)	Average: salary level/ Total (%)		
Number of funded posts	Number of approved establishment posts	Number of posts on approved establishment	Actual			Revised estimate			Medium-term expenditure estimate											
			2023/24			2024/25			2025/26			2026/27			2027/28				2024/25 - 2027/28	
Independent Communications Authority of South Africa			Unit cost			Unit cost			Unit cost			Unit cost			Unit cost					
	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost					
Salary level	419		419	419	344.7	0.8	419	380.0	0.9	419	400.3	1.0	419	419.5	1.0	419	438.5	1.0	–	100.0%
1 – 6	18		18	18	3.7	0.2	18	3.9	0.2	18	4.1	0.2	18	4.3	0.2	18	4.5	0.2	–	4.3%
7 – 10	208		208	208	123.6	0.6	208	146.2	0.7	208	153.0	0.7	208	161.0	0.8	208	168.3	0.8	–	49.6%
11 – 12	130		130	130	120.5	0.9	130	127.7	1.0	130	134.7	1.0	130	140.9	1.1	130	147.3	1.1	–	31.0%
13 – 16	62		62	62	94.0	1.5	62	99.3	1.6	62	105.1	1.7	62	109.9	1.8	62	114.9	1.9	–	14.8%
17 – 22	1		1	1	2.9	2.9	1	3.0	3.0	1	3.3	3.3	1	3.4	3.4	1	3.6	3.6	–	0.2%

1. Rand million.

National Electronic Media Institute of South Africa

Selected performance indicators

Table 30.30 National Electronic Media Institute of South Africa performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Number of learners trained in creative media through short courses per year	e-Astuteness development	Outcome 14: Skills for the economy	240	500	1 000	1 200	1 500	1 500	1 500
Number of learners trained in creative media through learnerships per year	e-Astuteness development		— ¹	150	150	200	200	200	200
Number of learners trained in digital literacy programmes per year	e-Astuteness development		74 443	50 000	80 000	100 000	120 000	130 000	130 000
Number of small, medium and micro enterprises trained in digital entrepreneurship per year	e-Astuteness development		— ¹	10 000	11 000	12 000	15 000	15 000	15 000
Number of learners trained in digital technologies per year	e-Astuteness development		— ¹	3 000	2 500	2 600	2 700	2 800	2 800
Number of learners trained in ICT programmes per year	e-Astuteness development		— ¹	100	30 000	30 000	30 000	30 000	30 000

1. No historical data available.

Entity overview

The National Electronic Media Institute of South Africa was established as a non-profit institute for education in terms of the Companies Act (1973) and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). The institute's programmes are structured to enhance the market readiness of students in a wide range of broadcasting disciplines. Its mandate was expanded to include the development of South Africans' digital skills capacity, and it is accordingly responsible for the implementation of digital programmes. Its expanded mandate includes providing digital skills and training for the fourth industrial revolution through identified partnerships, with the priority areas including digital transformation for government employees, creative media training, fourth industrial revolution-related courses and digital literacy.

Over the medium term, the institute will focus on the digital skills agenda in collaboration with government, the education sector, and business and civil society. Identified digital skills priority areas include government e-enablement, creative new media industries, e-inclusion and social innovation. Through programmes in these priority areas, the institute aims to train almost 500 000 learners over the period ahead in various digital and media programmes.

Spending on compensation of employees accounts for an estimated 39 per cent (R116.5 million) of the institute's planned spending over the medium term. Transfers and subsidies to higher education institutions to fund e-skills projects account for an estimated 14.3 per cent (R47.6 million) of expenditure over the period ahead. The institute is set to derive 98.4 per cent (R318 million) of its revenue over the medium term through transfers from the department and the balance through fees for training and development.

Programmes/Objectives/Activities

Table 30.31 National Electronic Media Institute of South Africa expenditure trends and estimates by programme/objective/activity

R million	Audited outcome				Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24	Revised estimate 2024/25			2025/26	2026/27	2027/28		
Administration	43.1	46.2	66.8	58.2	10.5%	41.9%	50.4	52.5	54.7	-2.1%	51.4%
e-Astuteness development	61.4	101.4	103.4	33.9	-17.9%	54.4%	50.6	53.1	55.8	18.0%	45.6%
Knowledge for innovation	1.9	1.5	3.1	3.1	18.3%	1.9%	1.9	2.0	2.1	-12.3%	2.2%
Aggregation framework	1.5	0.6	3.3	3.3	30.4%	1.8%	—	—	—	-100.0%	0.8%
Total	107.9	149.7	176.7	98.6	-3.0%	100.0%	102.9	107.6	112.5	4.5%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.32 National Electronic Media Institute of South Africa statements of financial performance

Statement of financial performance				Revised estimate	Average growth rate (%)	Average: Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
Audited outcome			2024/25				2025/26	2026/27	2027/28		
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Revenue											
Non-tax revenue	9.7	13.6	53.5	1.6	-45.2%	12.6%	1.6	1.7	1.8	4.0%	1.6%
Sale of goods and services other than capital assets	7.1	9.9	52.0	–	-100.0%	10.8%	–	–	–	–	–
Other non-tax revenue	2.7	3.7	1.5	1.6	-15.8%	1.8%	1.6	1.7	1.8	4.0%	1.6%
Transfers received	111.7	134.7	116.2	97.0	-4.6%	87.4%	101.3	105.9	110.7	4.5%	98.4%
Total revenue	121.5	148.3	169.6	98.6	-6.7%	100.0%	102.9	107.6	112.5	4.5%	100.0%
Expenses											
Current expenses	68.4	107.5	85.7	85.9	7.9%	67.7%	83.8	93.7	98.0	4.5%	85.7%
Compensation of employees	30.7	19.8	34.7	47.1	15.3%	27.3%	37.4	38.8	40.3	-5.1%	39.0%
Goods and services	35.7	87.5	48.9	36.5	0.8%	39.1%	44.4	54.7	57.5	16.3%	45.5%
Depreciation	2.0	0.1	2.1	2.2	2.7%	1.4%	2.0	0.2	0.2	-56.1%	1.1%
Transfers and subsidies	39.4	42.2	90.9	12.7	-31.5%	32.3%	19.1	13.9	14.6	4.7%	14.3%
Total expenses	107.9	149.7	176.7	98.6	-3.0%	100.0%	102.9	107.6	112.5	4.5%	100.0%
Surplus/(Deficit)	13.6	(1.3)	(7.0)	–	-100.0%		–	–	–	–	

Personnel information

Table 30.33 National Electronic Media Institute of South Africa personnel numbers and cost by salary level

Number of posts estimated for 31 March 2025			Number and cost ¹ of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)
Number of funded posts	Number of approved posts on establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2023/24			2024/25			2025/26			2026/27			2027/28			2024/25 - 2027/28		
National Electronic Media Institute of South Africa			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Salary level	98	98	69	34.7	0.5	98	47.1	0.5	38	37.4	1.0	38	38.8	1.0	37	40.3	1.1	-27.7%	
1 – 6	–	–	–	0.5	–	–	0.5	–	–	0.5	–	–	0.6	–	–	0.6	–	–	
7 – 10	19	19	19	4.3	0.2	19	6.2	0.3	19	6.6	0.3	19	6.8	0.4	18	7.1	0.4	-1.8%	
11 – 12	70	70	43	21.9	0.5	70	28.3	0.4	10	17.6	1.8	10	18.5	1.8	10	19.0	1.9	-47.7%	
13 – 16	9	9	7	8.0	1.1	9	12.1	1.3	9	12.6	1.4	9	13.0	1.4	9	13.5	1.5	–	

1. Rand million.

Sentech

Selected performance indicators

Table 30.34 Sentech performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Percentage household coverage of digital television infrastructure per year	Attain digital terrestrial television network	Outcome 4: Increased infrastructure investment and job creation	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%	99.8%
Percentage availability of digital terrestrial television per year			99.9% (1.01 million hours/ 1.02 million hours)	99.9% (1.01 million hours/ 1.02 million hours)	99.9% (1.01million hours/ 1.02million hours)	99.9%	99.9%	99.9%	99.9%

Entity overview

Sentech was established in terms of the Sentech Act (1996), is listed as a schedule 3B public entity in the Public Finance Management Act (1999) and derives its mandate from the Electronic Communications Act (2005). It is responsible for providing broadcasting signal distribution services to licensed broadcasters. In 2002, after the deregulation of the telecommunications sector, the entity was licensed to provide international voice-based telecommunications and multimedia services.

Sentech will continue to invest in core infrastructure to ensure it maintains its unique position and continues to be a market leader in the sector. As such, it plans to continue with digital terrestrial television frequency migration, for which it has key coverage goals and digital dividend targets. As a result, spending on acquiring assets such as software and technical equipment is expected to amount to R537.8 million over the medium term, with depreciation on assets projected to reach R644.1 million over the same period.

Total expenditure is expected to increase at an average annual rate of 2.2 per cent, from R1.8 billion in 2024/25 to R1.9 billion in 2027/28. Because of higher-than-inflation increases in energy and lease costs, as well as fluctuations in foreign exchange rates, the company will implement cost-containment measures such as reducing spending on travel, among others. Additionally, its operating model has been restructured to prioritise spending on resources that create value for customers.

The entity expects to derive 98.2 per cent (R5.6 billion) of its revenue over the MTEF period through fees for television, radio and streaming services, and the remainder through other sources such as rental income. Revenue is expected to increase at an average annual rate of 3 per cent, from R1.8 billion in 2024/25 to R2 billion in 2027/28, after a slight decrease in 2025/26 due to the planned analogue switch-off.

Programmes/Objectives/Activities

Table 30.35 Sentech expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate 2024/25	Average growth rate (%)		Medium-term expenditure estimate			Average growth rate (%)	
	2021/22	2022/23	2023/24		2021/22 - 2024/25	Average: Expenditure/Total (%)	2025/26	2026/27	2027/28	2024/25 - 2027/28	Average: Expenditure/Total (%)
Administration	1 171.6	1 651.5	1 666.8	1 801.8	15.4%	96.9%	1 799.9	1 871.8	1 924.5	2.2%	100.0%
Attain digital terrestrial television network	166.4	—	—	—	-100.0%	3.1%	—	—	—	—	—
Total	1 338.0	1 651.5	1 666.8	1 801.8	10.4%	100.0%	1 799.9	1 871.8	1 924.5	2.2%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.36 Sentech statements of financial performance, cash flow and financial position

Statement of financial performance					Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
R million	Audited outcome			Revised estimate	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
	2021/22	2022/23	2023/24	2024/25							
Revenue											
Non-tax revenue	1 448.7	1 515.6	1 505.5	1 812.7	7.8%	99.8%	1 809.6	1 902.8	1 982.8	3.0%	100.0%
Sale of goods and services other than capital assets	1 373.2	1 411.9	1 381.1	1 750.4	8.4%	93.8%	1 784.7	1 880.4	1 959.4	3.8%	98.2%
Other non-tax revenue	75.6	103.7	124.4	62.3	-6.2%	5.9%	24.9	22.4	23.4	-27.9%	1.8%
Transfers received	–	–	15.1	–	–	0.2%	–	–	–	–	–
Total revenue	1 448.7	1 515.6	1 520.6	1 812.7	7.8%	100.0%	1 809.6	1 902.8	1 982.8	3.0%	100.0%
Expenses											
Current expenses	1 289.8	1 651.5	1 647.7	1 797.8	11.7%	98.8%	1 794.0	1 860.4	1 912.6	2.1%	99.6%
Compensation of employees	469.5	437.7	485.2	494.5	1.7%	29.5%	523.7	554.6	557.1	4.1%	28.8%
Goods and services	458.0	830.0	696.2	958.7	27.9%	44.9%	922.4	954.3	988.1	1.0%	51.7%
Depreciation	219.9	227.9	222.7	208.1	-1.8%	13.8%	210.1	212.2	221.8	2.2%	11.5%
Interest, dividends and rent on land	142.3	155.9	243.5	136.5	-1.4%	10.6%	137.8	139.2	145.5	2.2%	7.6%
Transfers and subsidies	48.2	–	19.2	4.0	-56.2%	1.2%	5.9	11.5	12.0	43.7%	0.4%
Total expenses	1 338.0	1 651.5	1 666.8	1 801.8	10.4%	100.0%	1 799.9	1 871.8	1 924.5	2.2%	100.0%
Surplus/(Deficit)	110.8	(135.9)	(146.2)	10.9	-53.8%		9.7	31.0	58.2	74.8%	

Table 30.36 Sentech statements of financial performance, cash flow and financial position (continued)

Cash flow statement						Average:				Average:	Average:
	Audited outcome			Revised estimate	growth rate (%)	Expenditure/ Total (%)	Medium-term expenditure estimate			growth rate (%)	Expenditure/ Total (%)
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25	2024/25	2025/26	2026/27	2027/28	2024/25 - 2027/28	2027/28
Cash flow from operating activities	168.6	(375.6)	(162.9)	1 056.9	84.4%	100.0%	516.1	585.6	621.7	-16.2%	100.0%
Receipts											
Non-tax receipts	1 448.7	1 124.9	1 463.7	1 813.8	7.8%	92.4%	1 850.8	1 880.4	1 965.4	2.7%	98.2%
Sales of goods and services other than capital assets	1 373.2	1 031.5	1 381.1	1 750.4	8.4%	87.1%	1 784.7	1 880.4	1 965.4	3.9%	96.5%
Other tax receipts	75.6	93.4	82.6	63.3	-5.7%	5.3%	66.2	—	—	-100.0%	1.7%
Transfers received	166.3	30.5	171.5	140.0	-5.6%	7.6%	—	—	—	-100.0%	1.8%
Total receipts	1 615.1	1 155.4	1 635.2	1 953.8	6.6%	100.0%	1 850.8	1 880.4	1 965.4	0.2%	100.0%
Payment											
Current payments	1 446.5	1 290.3	972.8	875.4	-15.4%	84.0%	1 312.3	1 280.1	1 322.2	14.7%	98.3%
Compensation of employees	469.5	436.0	485.2	469.9	—	35.1%	490.9	525.3	557.1	5.8%	42.8%
Goods and services	837.5	701.8	334.3	269.1	-31.5%	38.1%	683.6	615.6	619.6	32.1%	43.7%
Interest and rent on land	139.5	152.5	153.3	136.5	-0.7%	10.8%	137.8	139.2	145.5	2.2%	11.8%
Transfers and subsidies	—	—	33.8	21.5	—	1.1%	22.4	14.8	21.5	0.1%	1.7%
Payments for financial assets	—	240.7	791.5	—	—	14.9%	—	—	—	—	—
Total payments	1 446.5	1 531.0	1 798.1	896.8	-14.7%	100.0%	1 334.7	1 294.9	1 343.7	14.4%	100.0%
Net cash flow from investing activities	(75.2)	(90.8)	(94.6)	(515.3)	90.0%	100.0%	(131.5)	(165.7)	(240.6)	-22.4%	100.0%
Acquisition of property, plant, equipment and intangible assets	(75.2)	(90.8)	(94.6)	(515.3)	89.9%	100.0%	(131.5)	(165.7)	(240.6)	-22.4%	100.0%
Proceeds from the sale of property, plant, equipment and intangible assets	0.1	—	—	—	-100.0%	—	—	—	—	—	—
Net cash flow from financing activities	58.0	65.9	(102.2)	(106.5)	-222.4%	100.0%	(111.3)	(119.0)	(172.9)	17.5%	100.0%
Deferred income	147.6	—	—	—	-100.0%	63.6%	—	—	—	—	—
Repayment of finance leases	(104.1)	48.1	(130.8)	(111.3)	2.2%	31.5%	(116.2)	(124.4)	(180.6)	17.5%	104.5%
Other flows from financing activities	14.5	17.8	28.6	4.8	-31.0%	4.9%	5.0	5.3	7.7	17.5%	-4.5%
Net increase/(decrease) in cash and cash equivalents	151.4	(400.4)	(359.7)	435.1	42.2%	-2.6%	273.3	300.8	208.2	-21.8%	100.0%
Statement of financial position											
Carrying value of assets of which:	1 036.4	1 149.6	1 015.3	1 320.3	8.4%	28.4%	1 529.3	1 725.1	2 504.9	23.8%	50.9%
Acquisition of assets	(75.2)	(90.8)	(94.6)	(515.3)	89.9%	100.0%	(131.5)	(165.7)	(240.6)	-22.4%	100.0%
Investments	977.5	891.2	1 189.7	641.2	-13.1%	22.5%	512.9	410.4	595.8	-2.4%	15.7%
Inventory	64.8	74.3	77.5	61.1	-1.9%	1.7%	61.8	62.4	90.6	14.0%	2.0%
Receivables and prepayments	174.1	665.0	1 197.7	508.6	43.0%	15.7%	513.7	462.3	671.2	9.7%	15.6%
Cash and cash equivalents	2 151.2	1 513.0	631.0	804.6	-28.0%	30.7%	503.6	295.1	428.5	-18.9%	14.9%
Taxation	13.9	—	132.3	26.0	23.2%	1.1%	26.3	26.5	38.5	14.0%	0.8%
Total assets	4 417.9	4 293.1	4 243.5	3 361.8	-8.7%	100.0%	3 147.5	2 981.8	4 329.5	8.8%	100.0%
Accumulated surplus/(deficit)	1 868.7	1 732.8	1 586.6	1 638.4	-4.3%	42.2%	1 628.5	1 597.7	2 319.9	12.3%	51.9%
Capital and reserves	846.0	846.0	846.0	732.7	-4.7%	20.1%	732.7	732.7	1 063.9	13.2%	23.6%
Finance lease	1 157.9	1 286.9	1 249.8	834.8	-10.3%	27.6%	672.1	537.7	780.7	-2.2%	20.6%
Deferred income	308.0	229.7	416.6	41.0	-48.9%	5.8%	—	—	—	-100.0%	0.3%
Trade and other payables	165.1	181.4	126.1	97.2	-16.2%	3.5%	98.3	99.3	144.2	14.0%	3.2%
Provisions	72.2	16.4	18.4	17.7	-37.5%	0.7%	15.9	14.3	20.8	5.6%	0.5%
Total equity and liabilities	4 417.9	4 293.1	4 243.5	3 361.8	-8.7%	100.0%	3 147.5	2 981.8	4 329.5	8.8%	100.0%

Personnel information

Table 30.37 Sentech personnel numbers and cost by salary level

Number of posts estimated for 31 March 2025			Number and cost ¹ of personnel posts filled/planned for on funded establishment															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)
Number of funded posts	Number of posts on approved establishment																		
		Actual			Revised estimate			Medium-term expenditure estimate											
		2023/24			2024/25			2025/26			2026/27			2027/28			2024/25 - 2027/28		
Sentech			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost		
Salary level	446	419	419	485.2	1.2	419	494.5	1.2	419	523.7	1.2	419	554.6	1.3	419	557.1	1.3	–	100.0%
7 – 10	90	78	78	53.0	0.7	78	54.1	0.7	78	57.3	0.7	78	60.6	0.8	78	60.9	0.8	–	18.6%
11 – 12	268	255	255	292.8	1.1	255	298.5	1.2	255	316.1	1.2	255	334.7	1.3	255	336.2	1.3	–	60.9%
13 – 16	77	72	72	99.9	1.4	72	101.8	1.4	72	107.9	1.5	72	114.3	1.6	72	114.8	1.6	–	17.2%
17 – 22	11	14	14	39.4	2.8	14	40.2	2.9	14	42.5	3.0	14	45.0	3.2	14	45.2	3.2	–	3.3%

1. Rand million.

South African Broadcasting Corporation

Selected performance indicators

Table 30.38 South African Broadcasting Corporation performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets			
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	
Number of national days covered on television per year	Local content delivery: Video entertainment	Outcome 15: Social cohesion and nation building	7	7	7	7	7	7	7	7
Percentage of prime-time share of television screen ratings per year	Local content delivery: Video entertainment		— ¹	SABC1: 25% SABC2: 8% SABC3: 3%	SABC1: 22% SABC2: 6% SABC3: 3%	SABC1: 20% SABC2: 5% SABC3: 2%	SABC1: 22% SABC2: 7% SABC3: 3%	SABC1: 24% SABC2: 8% SABC3: 5%	SABC1: 24% SABC2: 8% SABC3: 5%	
Average number of adult listeners of SABC radio stations per 7-day period for public broadcast services (PBS) and public commercial stations (PCS)	Local content delivery: Radio		— ¹	PBS: 30m PCS: 6m	PBS: 23.5m PCS: 5m	PBS: 23.5m PCS: 5m	PBS: 23.5m PCS: 5m	PBS: 23.5m PCS: 5m	PBS: 23.5m PCS: 5m	PBS: 23.5m PCS: 5m
Number of registered users of the SABC+ platform per year	Local content delivery: Video entertainment		— ¹	— ¹	— ¹	500 000	750 000	1 000 000	1 000 000	
Numbers of hours of television content digitised per year	Digital terrestrial migration and technology		500	70 000	16 333	20 000	30 000	40 000	40 000	

1. No historical data available.

Entity overview

The South African Broadcasting Corporation derives its mandate from the Broadcasting Act (1999) and is listed as a schedule 2 public entity in the Public Finance Management Act (1999). It is mandated to provide broadcasting and information services through a wide range of programming that displays South African talent in educational and entertainment programmes; offer diverse views through various news, information and analysis; and advance national and public interests through popular sports. The corporation is charged with aligning with the democratic values of the Constitution and enhancing and protecting the fundamental rights of South Africa's people.

The corporation will focus on addressing its financial sustainability over the medium term. It has developed a strategy that details clear actions on new commercial capabilities to deepen its digital transformation to take advantage of new platforms and emerging technologies. This will be done through the increased commercialisation of the recently revamped over-the-top platform known as SABC+, for which the broadcaster aims to have 1 million registered users by 2027/28; and social media platforms such as TikTok and WhatsApp Channels to target the corporation's growing online audience.

Compensation of employees accounts for an estimated 38.9 per cent (R8.2 billion) of projected spending, increasing at an average annual rate of 4.8 per cent, from R2.5 billion in 2024/25 to R2.8 billion in 2027/28.

Goods and services accounts for 38.2 per cent of total expenditure, mostly for signal and broadcast costs, and programming, film and sports rights. Total expenditure is expected to increase at an average annual rate of 1.3 per cent, from R6.7 billion in 2024/25 to R7 billion in 2027/28. Despite necessary initiatives to optimise costs, the corporation will increase investment in activities that will contribute to financial sustainability, such as content acquisition, the filling of critical vacancies, and training and upskilling to improve services; and seek to increase spending on broadcasting, which will bring in additional advertising revenue.

The corporation expects to derive 78.3 per cent (R17.6 billion) of its revenue over the MTEF period through advertising and other commercial activities. Total revenue is expected to increase at an average annual rate of 6.2 per cent, from R6.5 billion in 2024/25 to R7.8 billion in 2027/28, mainly from the collection of licence fees and advertising revenue.

Programmes/Objectives/Activities

Table 30.39 South African Broadcasting Corporation expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
Administration	1 108.5	949.7	815.1	1 700.3	15.3%	19.9%	1 810.7	1 791.5	1 829.1	2.5%	25.9%
Local content delivery: Video entertainment	1 773.0	1 805.6	1 643.0	2 026.5	4.6%	32.2%	2 028.0	1 867.4	1 874.9	-2.6%	28.4%
Local content delivery: Radio	698.7	775.8	843.5	956.7	11.0%	14.5%	1 018.4	1 109.7	1 129.4	5.7%	15.3%
Universal access transmitter rollout news	657.5	670.2	649.4	703.5	2.3%	11.9%	790.7	744.5	775.3	3.3%	11.0%
Sports of national interest and mandate	447.8	471.8	458.3	345.4	-8.3%	7.8%	421.9	421.9	426.1	7.2%	5.9%
Digital terrestrial migration and technology	646.4	707.0	773.4	979.9	14.9%	13.7%	904.7	911.9	935.2	-1.5%	13.6%
Total	5 331.9	5 380.0	5 182.6	6 712.3	8.0%	100.0%	6 974.4	6 846.9	6 970.0	1.3%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.40 South African Broadcasting Corporation statements of financial performance, cash flow and financial position

Statement of financial performance											
R million	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
Revenue											
Non-tax revenue	4 940.1	4 479.6	4 759.1	6 237.3	8.1%	96.2%	6 721.0	7 518.4	7 507.7	6.4%	96.7%
Sale of goods and services other than capital assets	4 214.6	3 607.0	3 788.6	5 029.5	6.1%	78.4%	5 460.7	6 093.1	6 082.4	6.5%	78.3%
Other non-tax revenue	725.5	872.7	970.5	1 207.8	18.5%	17.8%	1 260.4	1 425.3	1 425.3	5.7%	18.4%
Transfers received	190.9	153.9	225.8	232.9	6.8%	3.8%	225.9	235.4	246.0	1.9%	3.3%
Total revenue	5 131.1	4 633.5	4 984.9	6 470.2	8.0%	100.0%	6 947.0	7 753.8	7 753.8	6.2%	100.0%
Expenses											
Current expenses	5 331.9	5 380.0	5 185.9	6 712.3	8.0%	100.0%	6 974.4	6 846.9	6 970.0	1.3%	100.0%
Compensation of employees	2 009.4	2 001.0	1 913.5	2 474.2	7.2%	37.2%	2 646.9	2 723.3	2 846.4	4.8%	38.9%
Goods and services	1 822.7	1 836.9	1 856.9	2 655.2	13.4%	35.9%	2 610.7	2 617.5	2 617.5	-0.5%	38.2%
Depreciation	1 493.7	1 508.2	1 355.0	1 580.7	1.9%	26.4%	1 714.8	1 504.1	1 504.1	-1.6%	22.9%
Interest, dividends and rent on land	6.0	34.0	60.5	2.1	-29.7%	0.5%	2.0	2.0	2.0	-1.9%	-
Transfers and subsidies	-	-	(3.3)	-	-	-	-	-	-	-	-
Total expenses	5 331.9	5 380.0	5 182.6	6 712.3	8.0%	100.0%	6 974.4	6 846.9	6 970.0	1.3%	100.0%
Surplus/(Deficit)	(200.8)	(746.5)	(197.8)	(242.1)	6.4%		(27.5)	906.9	783.8	-247.9%	
Cash flow statement											
Cash flow from operating activities	(352.8)	(630.7)	(174.7)	(499.9)	12.3%	100.0%	(242.2)	746.8	634.4	-208.3%	100.0%
Receipts											
Non-tax receipts	4 277.8	3 814.3	3 991.6	5 036.9	5.6%	82.8%	5 449.4	6 086.9	6 086.9	6.5%	84.0%
Sales of goods and services other than capital assets	4 214.6	3 754.0	3 939.8	5 029.5	6.1%	81.9%	5 442.3	6 079.8	6 079.8	6.5%	83.9%
Other tax receipts	63.2	60.3	51.9	7.4	-51.1%	0.9%	7.1	7.1	7.1	-1.4%	0.1%
Transfers received	190.9	153.9	225.8	232.9	6.8%	3.9%	225.9	235.4	246.0	1.9%	3.5%
Financial transactions in assets and liabilities	765.1	813.4	526.1	617.7	-6.9%	13.3%	831.2	978.7	978.7	16.6%	12.5%
Total receipts	5 233.8	4 781.7	4 743.5	5 887.5	4.0%	100.0%	6 506.5	7 300.9	7 311.6	7.5%	100.0%

Table 30.40 South African Broadcasting Corporation statements of financial performance, cash flow and financial position (continued)

Cash flow statement					Average growth rate (%)	Average: Expenditure/ Total (%)				Average growth rate (%)	Average: Expenditure/ Total (%)
	Audited outcome			Revised estimate			Medium-term expenditure estimate				
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Payment											
Current payments	5 586.6	5 412.4	4 921.4	6 387.4	4.6%	100.0%	6 748.7	6 554.1	6 677.2	1.5%	100.0%
Compensation of employees	2 009.4	2 378.4	2 039.7	2 474.2	7.2%	40.0%	2 646.9	2 723.3	2 846.4	4.8%	40.5%
Goods and services	3 571.2	3 000.0	2 821.2	3 911.1	3.1%	59.5%	4 099.8	3 828.8	3 828.8	-0.7%	59.4%
Interest and rent on land	6.0	34.0	60.5	2.1	-29.7%	0.5%	2.0	2.0	2.0	-1.9%	—
Transfers and subsidies	—	—	(3.3)	—	—	—	—	—	—	—	—
Total payments	5 586.6	5 412.4	4 918.1	6 387.4	4.6%	100.0%	6 748.7	6 554.1	6 677.2	1.5%	100.0%
Net cash flow from investing activities	(109.0)	(299.2)	(128.5)	(120.3)	3.3%	100.0%	—	(454.2)	(450.0)	55.2%	—
Acquisition of property, plant, equipment and intangible assets	(117.9)	(253.8)	(236.9)	(120.3)	0.7%	119.3%	—	(450.0)	(450.0)	55.2%	—
Acquisition of software and other intangible assets	(1.4)	(49.3)	(8.2)	—	-100.0%	6.0%	—	(4.2)	—	—	—
Proceeds from the sale of property, plant, equipment and intangible assets	1.1	3.9	116.6	—	-100.0%	-23.3%	—	—	—	—	—
Other flows from investing activities	9.1	—	—	—	-100.0%	-2.1%	—	—	—	—	—
Net cash flow from financing activities	159.2	221.3	232.9	211.1	9.9%	100.0%	225.9	235.4	246.0	5.2%	100.0%
Deferred income	189.8	202.3	240.7	211.1	3.6%	103.5%	225.9	235.4	246.0	5.2%	100.0%
Borrowing activities	(18.7)	27.4	—	—	-100.0%	0.2%	—	—	—	—	—
Repayment of finance leases	(11.9)	(8.4)	(7.8)	—	-100.0%	-3.7%	—	—	—	—	—
Net increase/(decrease) in cash and cash equivalents	(302.6)	(708.6)	(70.2)	(409.1)	10.6%	-6.6%	(16.3)	528.0	430.4	-201.7%	100.0%
Statement of financial position											
Carrying value of assets	1 523.0	1 687.0	1 733.1	1 592.1	1.5%	35.9%	1 467.3	1 809.6	1 809.6	4.4%	35.1%
of which:											
Acquisition of assets	(117.9)	(253.8)	(236.9)	(120.3)	0.7%	100.0%	—	(450.0)	(450.0)	55.2%	—
Investments	18.3	14.9	17.6	16.3	-3.9%	0.4%	16.3	16.3	16.3	—	0.3%
Inventory	464.9	481.3	295.0	486.9	1.6%	9.4%	560.4	492.6	492.6	0.4%	10.8%
Receivables and prepayments	655.6	649.5	799.5	829.7	8.2%	16.2%	885.6	986.5	986.5	5.9%	19.4%
Cash and cash equivalents	1 180.2	471.6	401.3	32.7	-69.7%	10.5%	53.2	622.2	622.2	166.9%	6.4%
Non-current assets held for sale	1.5	1.5	0.2	—	-100.0%	—	—	—	—	—	—
Defined benefit plan assets	1 669.7	1 319.1	839.1	1 319.1	-7.6%	27.5%	1 319.1	1 319.1	1 319.1	—	27.9%
Total assets	5 513.3	4 624.9	4 085.8	4 276.7	-8.1%	100.0%	4 301.8	5 246.4	5 246.4	7.0%	100.0%
Accumulated surplus/(deficit)	(737.6)	(2 180.5)	(3 236.7)	(2 619.0)	52.6%	-50.2%	(2 646.4)	(1 739.6)	(1 739.6)	-12.7%	-47.3%
Capital reserve fund	3 517.3	3 565.0	3 580.0	3 237.5	-2.7%	76.1%	3 237.5	3 237.5	3 237.5	—	68.6%
Borrowings	—	27.4	27.4	172.2	—	1.3%	172.2	172.2	172.2	—	3.6%
Deferred income	312.9	368.8	443.1	108.7	-29.7%	6.8%	108.7	108.7	108.7	—	2.3%
Trade and other payables	620.4	1 185.1	1 769.2	1 713.5	40.3%	30.1%	1 766.1	1 803.9	1 803.9	1.7%	37.5%
Taxation	62.0	3.6	1.9	—	-100.0%	0.3%	—	—	—	—	—
Provisions	1 577.3	1 509.3	1 501.0	1 663.6	1.8%	34.2%	1 663.6	1 663.6	1 663.6	—	35.2%
Derivatives financial instruments	161.1	146.2	—	—	-100.0%	1.5%	—	—	—	—	—
Total equity and liabilities	5 513.3	4 624.9	4 085.8	4 276.7	-8.1%	100.0%	4 301.8	5 246.4	5 246.4	7.0%	100.0%

Personnel information

Table 30.41 South African Broadcasting Corporation personnel numbers and cost by salary level

Number and cost ¹ of personnel posts filled/planned for on funded establishment																	Average growth rate of personnel posts (%)	Average: salary level/ Total (%)		
Number of posts estimated for 31 March 2025																				
Number of funded posts	Number of posts on approved establishment	Actual		Revised estimate			Medium-term expenditure estimate								2024/25 - 2027/28					
		2023/24		2024/25			2025/26		2026/27		2027/28									
		Number	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost			Unit cost			
South African Broadcasting Corporation		2 395	2 821	2 272	1 913.5	0.8	2 319	2 474.2	1.1	2 319	2 646.9	1.1	2 319	2 723.3	1.2	2 319	2 846.4	1.2	-	100.0%
Salary level																				
1 – 6	22	25	21	8.3	0.4	21	11.0	0.5	21	11.7	0.6	21	12.2	0.6	21	12.8	0.6	-	0.9%	
7 – 10	1 688	2 003	1 593	1 276.2	0.8	1 630	1 634.1	1.0	1 630	1 753.6	1.1	1 630	1 785.3	1.1	1 630	1 866.0	1.1	-	70.3%	
11 – 12	523	611	500	425.7	0.9	509	561.5	1.1	509	596.7	1.2	509	626.5	1.2	509	654.8	1.3	-	21.9%	
13 – 16	150	169	146	174.0	1.2	147	229.6	1.6	147	244.0	1.7	147	256.2	1.7	147	267.7	1.8	-	6.3%	
17 – 22	12	13	12	29.3	2.4	12	38.1	3.2	12	41.0	3.4	12	43.1	3.6	12	45.0	3.8	-	0.5%	

1. Rand million.

South African Post Office

Selected performance indicators

Table 30.42 South African Post Office performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets ¹		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Percentage of customer queries resolved with 72 hours per year	Post office operations	Outcome 15: Social cohesion and nation building	91% (242/272)	83%	76%	96%	96%	96%	96%
Total number of points of presence	Post office operations		1 646	1 069	894	657	657	657	657
Percentage of regulated mail delivery standards achieved per year	Post office operations		68% (203 504/284 363)	52%	33%	92%	92%	92%	92%

1. Targets are based on unaudited figures from the entity and may not reconcile with departmental data.

Entity overview

The South African Post Office is a schedule 2 public entity in terms of the Public Finance Management Act (1999). It is a government business enterprise established to provide postal and related services to the public, and derives its mandate from the Postal Services Act (1998) and the South African Post Office SOC Ltd Act (2011). The Postal Services Act (1998) grants the post office an exclusive mandate to conduct postal services and makes provision for the regulation of postal services and the operational functions of the postal company, including its universal service obligations.

The entity was placed under business rescue in July 2023 by the North Gauteng High Court. The final business rescue plan was submitted in November 2023 and was approved by the entity's creditors. Over the medium term, the entity will focus on providing universal access to postal and related services, with a strategic focus on courier; postal and financial services; and e-commerce, which entails partnering with retailers and logistics companies to provide services to them through online platforms. The entity's financial position is expected to improve over the medium term, with losses projected to reduce from R701.1 million in 2024/25 to a profit of R570.9 million in 2027/28. This is as it implements the business rescue plan through initiatives aimed at improving financial performance. To this end, R1.8 billion is allocated over the MTEF period to fund its universal service obligations.

Expenditure is set to increase by 0.1 per cent over the period ahead, to R4.5 billion in 2027/28, with compensation of employees accounting for a projected 34.7 per cent (R4.7 billion) of this spending. Transport, IT and property costs comprise the bulk of the remainder. The entity generates revenue by providing postal and courier services, and through fees for financial transactions. Revenue is expected to increase at an average annual rate of 10.2 per cent, from R3.8 billion in 2024/25 to R5.1 billion in 2027/28, which includes trading revenue, universal service obligations and interest revenue.

Programmes/Objectives/Activities

Table 30.43 South African Post Office expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/Total (%)
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
Administration	3 292.4	2 550.4	2 858.1	2 758.0	-5.7%	49.6%	2 292.9	2 298.7	2 387.4	-4.7%	55.4%
Document exchange	34.7	36.4	36.1	36.4	1.5%	0.6%	38.8	39.9	40.7	3.8%	0.9%
Post office operations	3 970.1	3 751.3	2 656.8	1 693.9	-24.7%	49.8%	1 917.4	1 973.5	2 074.0	7.0%	43.7%
Total	7 297.2	6 338.1	5 550.9	4 488.2	-15.0%	100.0%	4 249.1	4 312.1	4 502.0	0.1%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.44 South African Post Office statements of financial performance, cash flow and financial position

Statement of financial performance						Average growth rate (%)	Average: Expenditure/ Total (%)				Average growth rate (%)	Average: Expenditure/ Total (%)
	Audited outcome				Revised estimate			Medium-term expenditure estimate				
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28		
Revenue												
Non-tax revenue	4 558.2	3 709.0	10 610.1	3 239.3	-10.8%	89.6%	2 861.0	3 633.0	4 447.2	11.1%	85.6%	
Sale of goods and services other than capital assets	3 119.8	2 430.9	1 775.2	1 899.2	-15.2%	46.3%	1 476.3	2 054.4	2 585.9	10.8%	48.2%	
Other non-tax revenue	1 438.4	1 278.1	8 834.9	1 340.2	-2.3%	43.3%	1 384.7	1 578.6	1 861.4	11.6%	37.4%	
Transfers received	504.2	519.3	524.3	547.8	2.8%	10.4%	572.4	598.6	625.6	4.5%	14.4%	
Total revenue	5 062.4	4 228.3	11 134.4	3 787.2	-9.2%	100.0%	3 433.3	4 231.6	5 072.9	10.2%	100.0%	
Expenses												
Current expenses	7 296.6	6 338.1	5 241.2	4 487.9	-15.0%	98.6%	4 248.8	4 311.6	4 501.2	0.1%	100.0%	
Compensation of employees	3 536.5	3 210.5	2 464.7	1 412.8	-26.4%	43.7%	1 483.5	1 557.5	1 635.3	5.0%	34.7%	
Goods and services	2 151.8	1 931.7	1 883.0	1 572.9	-9.9%	32.2%	1 303.0	1 252.5	1 325.6	-5.5%	31.0%	
Depreciation	544.3	188.4	91.5	459.4	-5.5%	5.6%	522.1	561.2	600.1	9.3%	12.2%	
Interest, dividends and rent on land	1 064.1	1 007.5	801.9	1 042.8	-0.7%	17.0%	940.3	940.3	940.3	-3.4%	22.0%	
Transfers and subsidies	0.6	–	309.8	0.3	-20.8%	1.4%	0.3	0.5	0.8	37.9%	–	
Total expenses	7 297.2	6 338.1	5 550.9	4 488.2	-15.0%	100.0%	4 249.1	4 312.1	4 502.0	0.1%	100.0%	
Surplus/(Deficit)	(2 234.8)	(2 109.8)	5 583.5	(701.1)	-32.1%		(815.8)	(80.5)	570.9	-193.4%		
Cash flow statement												
Cash flow from operating activities	(1 085.3)	(603.4)	(263.4)	(3 400.3)	46.3%	100.0%	(128.4)	647.4	1 355.5	-173.6%	100.0%	
Receipts												
Non-tax receipts	4 191.6	3 373.1	2 827.2	2 942.0	-11.1%	66.4%	2 454.7	3 026.9	3 603.2	7.0%	72.9%	
Sales of goods and services other than capital assets	3 119.8	2 430.9	1 775.2	1 899.2	-15.2%	46.3%	1 476.3	2 054.4	2 585.9	10.8%	48.2%	
Other tax receipts	1 071.8	942.2	1 052.0	1 042.8	-0.9%	20.1%	978.4	972.5	1 017.3	-0.8%	24.8%	
Transfers received	504.2	519.3	524.3	547.8	2.8%	10.4%	572.4	598.6	625.6	4.5%	14.4%	
Financial transactions in assets and liabilities	366.6	335.9	7 782.9	297.4	-6.7%	23.2%	406.3	606.1	844.1	41.6%	12.7%	
Total receipts	5 062.4	4 228.3	11 134.4	3 787.2	-9.2%	100.0%	3 433.3	4 231.6	5 072.9	10.2%	100.0%	
Payment												
Current payments	6 146.8	4 830.7	11 088.0	7 187.1	5.4%	99.3%	3 561.5	3 583.7	3 716.6	-19.7%	100.0%	
Compensation of employees	3 536.5	3 210.5	2 464.7	1 412.8	-26.4%	41.3%	1 483.8	1 557.5	1 635.3	5.0%	37.2%	
Goods and services	1 546.2	612.7	7 821.4	4 731.4	45.2%	43.1%	1 137.3	1 086.0	1 141.0	-37.8%	39.7%	
Interest and rent on land	1 064.1	1 007.5	801.9	1 042.8	-0.7%	14.9%	940.3	940.1	940.3	-3.4%	23.1%	
Transfers and subsidies	1.0	1.0	309.8	0.3	-32.1%	0.7%	0.3	0.5	0.8	37.9%	–	
Total payments	6 147.7	4 831.7	11 397.7	7 187.4	5.3%	100.0%	3 561.7	3 584.2	3 717.4	-19.7%	100.0%	
Net cash flow from investing activities	800.5	665.0	33.2	(2 059.1)	-237.0%	100.0%	(198.1)	(198.1)	(198.1)	-54.2%	100.0%	
Acquisition of property, plant, equipment and intangible assets	(118.1)	(2.7)	(6.3)	(2 059.1)	159.3%	16.5%	(198.1)	(198.1)	(198.1)	-54.2%	100.0%	
Other flows from investing activities	918.5	667.7	39.6	–	-100.0%	83.5%	–	–	–	–	–	
Net cash flow from financing activities	(758.8)	(127.7)	2 269.1	3 662.6	-269.0%	100.0%	797.3	(151.5)	(159.1)	-135.2%	100.0%	
Other flows from financing activities	(758.8)	(127.7)	2 269.1	3 662.6	-269.0%	100.0%	797.3	(151.5)	(159.1)	-135.2%	100.0%	
Net increase/(decrease) in cash and cash equivalents	(1 043.7)	(66.1)	2 039.0	(1 796.7)	19.9%	-4.7%	470.8	297.8	998.3	-182.2%	100.0%	
Statement of financial position												
Carrying value of assets	2 707.2	2 655.1	2 006.8	3 819.0	12.2%	54.0%	3 505.0	3 151.7	2 759.1	-10.3%	71.2%	
of which:												
Acquisition of assets	(118.1)	(2.7)	(6.3)	(2 059.1)	159.3%	100.0%	(198.1)	(198.1)	(198.1)	-54.2%	100.0%	
Investments	1 064.9	348.6	230.3	251.1	-38.2%	8.5%	257.0	271.5	278.1	3.5%	5.7%	
Inventory	47.2	48.1	49.8	51.1	2.6%	0.9%	52.8	54.7	56.5	3.4%	1.2%	
Receivables and prepayments	1 837.0	685.1	541.2	188.2	-53.2%	14.6%	205.1	223.5	243.7	9.0%	4.6%	
Cash and cash equivalents	605.6	539.5	2 578.5	781.7	8.9%	21.2%	310.9	608.7	1 607.0	27.2%	17.3%	
Non-current assets held for sale	144.4	41.2	–	–	-100.0%	0.8%	–	–	–	–	–	
Total assets	6 406.3	4 317.5	5 406.6	5 091.2	-7.4%	100.0%	4 330.8	4 310.1	4 944.5	-1.0%	100.0%	
Accumulated surplus/(deficit)	(15 463.3)	(16 358.8)	(10 865.4)	(11 566.4)	-9.2%	-262.1%	(12 382.2)	(12 462.7)	(11 891.8)	0.9%	-260.7%	
Capital and reserves	10 212.9	10 154.5	12 087.0	15 507.8	14.9%	230.7%	15 507.1	15 505.7	15 503.6	–	334.0%	
Deferred income	99.0	80.9	63.4	56.2	-17.2%	1.4%	59.5	63.1	66.9	6.0%	1.3%	
Trade and other payables	10 078.2	9 203.2	3 431.3	376.6	-66.6%	110.3%	400.5	427.3	456.6	6.6%	8.9%	
Taxation	20.0	17.7	14.2	–	-100.0%	0.2%	–	–	–	–	–	
Provisions	1 257.8	928.1	609.4	650.4	-19.7%	16.3%	679.4	710.1	742.7	4.5%	15.0%	
Derivatives financial instruments	201.7	291.9	66.7	66.6	-30.9%	3.1%	66.6	66.6	66.6	–	1.4%	
Total equity and liabilities	6 406.3	4 317.5	5 406.6	5 091.2	-7.4%	100.0%	4 330.8	4 310.1	4 944.5	-1.0%	100.0%	

Personnel information

Table 30.45 South African Post Office personnel numbers and cost by salary level

Number of posts estimated for 31 March 2025			Number and cost ¹ of personnel posts filled/planned for on funded establishment												Average growth rate of personnel posts (%)	Average: salary level/ Total (%)			
Number of funded posts	Number of posts on approved establishment	Actual			Revised estimate			Medium-term expenditure estimate											
		2023/24			2024/25			2025/26		2026/27		2027/28		2024/25 - 2027/28					
South African Post Office			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost					
Salary level	6 072	6 072	11 835	2 464.7	0.2	6 072	1 412.8	0.2	6 072	1 483.5	0.2	6 072	1 557.5	0.3	6 072	1 635.3	0.3	–	100.0%
1 – 6	5 244	5 244	10 546	1 917.2	0.2	5 244	1 022.3	0.2	5 244	1 073.4	0.2	5 244	1 126.9	0.2	5 244	1 183.1	0.2	–	86.4%
7 – 10	776	776	1 227	479.5	0.4	776	327.3	0.4	776	343.6	0.4	776	360.8	0.5	776	378.9	0.5	–	12.8%
11 – 12	34	34	42	36.6	0.9	34	32.6	1.0	34	34.2	1.0	34	35.9	1.1	34	37.7	1.1	–	0.6%
13 – 16	15	15	17	21.7	1.3	15	21.0	1.4	15	22.1	1.5	15	23.2	1.5	15	24.3	1.6	–	0.2%
17 – 22	3	3	3	9.7	3.2	3	9.7	3.2	3	10.2	3.4	3	10.7	3.6	3	11.3	3.8	–	0.0%

1. Rand million.

State Information Technology Agency

Selected performance indicators

Table 30.46 State Information Technology Agency performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Number of e-government services implemented per year	Revenue generation stream	Outcome 19: Digital transformation across the state	100	100	100	100	100	100	100
Number of big data analytics use cases deployed through the integration of government data and systems per year	Revenue generation stream		3	4	10	12	12	12	12
Number of open innovation solutions commercialised per year	Revenue generation stream		1	3	4	5	5	5	5
Number of South Africa Connect sites connected and sustained per year	Revenue generation stream		970	970	970	970	970	970	970

Entity overview

The State Information Technology Agency was established through the State Information Technology Agency Act (1998) and is listed as a schedule 3A public entity. The agency is mandated to provide IT, information systems and related services to and on behalf of government departments and organs of the state. This includes the provision and maintenance of transversal information, data-processing systems and their associated services, the maintenance of secure information systems, and the execution of its functions according to approved policies and standards.

The agency will focus on investment in digital infrastructure and improving efficiencies over the medium term through the network value chain to become a swift, agile, capable and responsive government entity for the convenience of citizens. In an effort to transform public services and customer experience, the agency will also scale up connectivity and mobility services for integration into government platforms. As such, R3 billion is earmarked to acquire assets over the medium term.

Spending on goods and services accounts for an estimated 63.5 per cent (R17.3 billion) of the agency's expenditure over the medium term, mainly for the provision of IT services. Compensation of employees accounts for an estimated 31.8 per cent (R8.7 billion) of the budget as the agency requires highly skilled personnel to fulfil its mandate. Vacant posts are expected to be filled over the period ahead to ensure that the agency it is capacitated in line with its approved structure. As such, the total number of employees is expected to increase to 3 603 in 2027/28.

The agency generates revenue by providing ICT infrastructure and services to government departments and organs of state. Revenue is expected to increase at an average annual rate of 6 per cent, from R8 billion in 2024/25 to R9.6 billion in 2027/28.

Programmes/Objectives/Activities

Table 30.47 State Information Technology Agency expenditure trends and estimates by programme/objective/activity

	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Administration	1 697.6	1 526.7	1 970.0	1 872.7	3.3%	27.3%	2 045.7	2 249.8	2 474.3	9.7%	24.7%
Revenue generation stream	3 869.0	4 567.4	4 846.0	5 724.5	13.9%	72.7%	6 212.6	6 833.9	7 517.3	9.5%	75.3%
Total	5 566.6	6 094.1	6 816.0	7 597.1	10.9%	100.0%	8 258.3	9 083.7	9 991.6	9.6%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.48 State Information Technology Agency statements of financial performance, cash flow and financial position

Statement of financial performance											
	Audited outcome			Revised estimate	Average growth rate (%)	Average: Expenditure/ Total (%)	Medium-term expenditure estimate			Average growth rate (%)	Average: Expenditure/ Total (%)
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Revenue											
Non-tax revenue	6 003.1	6 624.8	7 234.3	8 043.7	10.2%	100.0%	8 526.3	9 037.9	9 580.1	6.0%	100.0%
Sale of goods and services other than capital assets	5 809.8	6 425.0	6 991.5	7 990.4	11.2%	97.4%	8 469.8	8 978.0	9 516.7	6.0%	99.3%
Other sales	—	—	0.3	—	—	—	—	—	—	—	—
Other non-tax revenue	193.3	199.8	242.8	53.3	-34.9%	2.6%	56.4	59.8	63.4	6.0%	0.7%
Total revenue	6 003.1	6 624.8	7 234.3	8 043.7	10.2%	100.0%	8 526.3	9 037.9	9 580.1	6.0%	100.0%
Expenses											
Current expenses	5 446.5	6 066.1	6 639.9	7 597.1	11.7%	98.7%	8 258.3	9 083.7	9 991.6	9.6%	100.0%
Compensation of employees	1 921.5	2 057.1	2 166.4	2 395.0	7.6%	32.9%	2 634.5	2 898.0	3 187.7	10.0%	31.8%
Goods and services	3 354.4	3 824.5	4 273.8	4 849.4	13.1%	62.4%	5 237.0	5 760.3	6 335.9	9.3%	63.5%
Depreciation	165.3	184.5	194.4	352.8	28.7%	3.4%	386.8	425.5	468.0	9.9%	4.7%
Interest, dividends and rent on land	5.3	0.0	5.2	—	-100.0%	—	—	—	—	—	—
Transfers and subsidies	120.1	27.9	176.1	—	-100.0%	1.3%	—	—	—	—	—
Total expenses	5 566.6	6 094.1	6 816.0	7 597.1	10.9%	100.0%	8 258.3	9 083.7	9 991.6	9.6%	100.0%
Surplus/(Deficit)	436.5	530.7	418.4	446.5	0.8%		268.0	(45.8)	(411.5)	-197.3%	
Cash flow statement											
Cash flow from operating activities	594.1	389.4	234.1	825.5	11.6%	100.0%	1 166.8	1 232.2	1 301.2	16.4%	100.0%
Receipts											
Non-tax receipts	7 177.3	7 436.7	7 647.8	8 030.2	3.8%	100.0%	7 549.5	7 900.6	7 926.9	-0.4%	100.0%
Sales of goods and services other than capital assets	7 115.2	7 300.9	7 473.1	7 846.7	3.3%	98.2%	7 502.1	7 877.2	7 877.2	0.1%	99.0%
Other tax receipts	62.1	135.8	174.7	183.4	43.5%	1.8%	47.4	23.5	49.7	-35.3%	1.0%
Total receipts	7 177.3	7 436.7	7 647.8	8 030.2	3.8%	100.0%	7 549.5	7 900.6	7 926.9	-0.4%	100.0%
Payment											
Current payments	6 378.5	7 047.3	6 774.2	6 533.2	0.8%	94.7%	6 378.3	6 664.2	6 625.8	0.5%	97.6%
Compensation of employees	1 933.9	2 085.9	2 166.4	2 395.0	7.4%	30.4%	2 634.5	2 433.9	3 187.7	10.0%	39.8%
Goods and services	4 444.6	4 961.4	4 602.6	4 138.2	-2.4%	64.4%	3 743.8	4 230.3	3 438.1	-6.0%	57.9%
Interest and rent on land	—	—	5.2	—	—	—	—	—	—	—	—
Transfers and subsidies	204.7	—	639.5	671.5	48.6%	5.3%	4.3	4.3	—	-100.0%	2.4%
Total payments	6 583.2	7 047.3	7 413.7	7 204.7	3.1%	100.0%	6 382.7	6 668.5	6 625.8	-2.8%	100.0%
Net cash flow from investing activities	(192.8)	(152.4)	(419.8)	(1 000.0)	73.1%	100.0%	(1 000.0)	(1 000.0)	(1 000.0)	—	100.0%
Acquisition of property, plant, equipment and intangible assets	(88.8)	(85.0)	(390.4)	(1 000.0)	124.1%	73.7%	(1 000.0)	(1 000.0)	(1 000.0)	—	100.0%
Acquisition of software and other intangible assets	(104.0)	(67.4)	(29.3)	—	-100.0%	26.3%	—	—	—	—	—
Net cash flow from financing activities	(27.5)	(27.0)	(32.5)	—	-100.0%	—	—	—	—	—	—
Repayment of finance leases	(27.5)	(27.0)	(32.5)	—	-100.0%	—	—	—	—	—	—
Net increase/(decrease) in cash and cash equivalents	373.8	210.0	(218.1)	(174.5)	-177.6%	1.2%	166.8	232.2	301.2	-220.0%	100.0%

Table 30.48 State Information Technology Agency statements of financial performance, cash flow and financial position (continued)

Statement of financial position					Average growth rate (%)	Average: Expenditure/ Total (%)				Average growth rate (%)	Average: Expenditure/ Total (%)
	Audited outcome			Revised estimate			Medium-term expenditure estimate				
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Carrying value of assets	1 233.4	1 258.8	1 421.3	2 791.3	31.3%	31.6%	2 947.6	3 112.7	3 287.0	5.6%	48.1%
of which:											
Acquisition of assets	(88.8)	(85.0)	(390.4)	(1 000.0)	124.1%	100.0%	(1 000.0)	(1 000.0)	(1 000.0)	–	100.0%
Investments	–	–	5.6	–	–	–	–	–	–	–	–
Inventory	33.7	13.3	12.9	–	-100.0%	0.3%	–	–	–	–	–
Receivables and prepayments	1 022.8	1 299.6	2 213.0	1 537.3	14.6%	28.1%	1 732.4	2 083.9	2 459.5	17.0%	30.5%
Cash and cash equivalents	2 227.8	2 437.8	2 219.7	970.3	-24.2%	37.4%	1 137.1	1 369.3	1 670.4	19.9%	20.0%
Taxation	136.6	219.0	110.2	75.8	-17.8%	2.6%	88.7	96.5	76.5	0.3%	1.3%
Statutory receivables	–	0.9	–	–	–	–	–	–	–	–	–
Total assets	4 654.2	5 229.3	5 982.6	5 374.7	4.9%	100.0%	5 905.8	6 662.3	7 493.4	11.7%	100.0%
Accumulated surplus/(deficit)	2 858.9	3 358.9	3 787.1	3 328.3	5.2%	62.7%	3 918.1	4 567.2	5 281.7	16.6%	66.8%
Capital and reserves	627.3	627.3	627.3	627.3	–	11.9%	627.3	627.3	627.3	–	10.0%
Finance lease	44.7	113.0	96.1	–	-100.0%	1.2%	–	–	–	–	–
Deferred income	219.2	221.9	280.9	276.5	8.0%	4.7%	292.0	308.4	325.6	5.6%	4.8%
Trade and other payables	666.4	719.2	947.7	837.2	7.9%	14.9%	740.6	807.4	880.4	1.7%	13.0%
Taxation	109.6	55.1	107.2	165.0	14.6%	2.1%	174.3	184.0	194.3	5.6%	2.8%
Provisions	124.3	133.9	136.4	140.2	4.1%	2.5%	149.6	163.9	183.9	9.5%	2.5%
Derivatives financial instruments	3.8	–	–	–	-100.0%	–	3.9	4.1	–	–	–
Total equity and liabilities	4 654.2	5 229.3	5 982.6	5 374.7	4.9%	100.0%	5 905.8	6 662.3	7 493.4	11.7%	100.0%

Personnel information

Table 30.49 State Information Technology Agency personnel numbers and cost by salary level

Table 3.6.5: State Information Technology Agency personnel numbers and costs by salary level															Average growth rate of personnel posts (%)	Average: salary level/ Total (%)			
Number of posts estimated for 31 March 2025			Number and cost ¹ of personnel posts filled/planned for on funded establishment																
Number of funded posts	Number of posts on approved establishment		Actual			Revised estimate			Medium-term expenditure estimate										
			2023/24			2024/25			2025/26		2026/27		2027/28				2024/25 - 2027/28		
State Information Technology Agency			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost					
Salary level	3 603	3 603	3 358	2 166.4	0.6	3 603	2 395.0	0.7	3 603	2 634.5	0.7	3 603	2 898.0	0.8	3 603	3 187.7	0.9	–	100.0%
1 – 6	624	624	367	135.4	0.4	624	282.4	0.5	624	875.9	1.4	624	1 053.5	1.7	624	1 253.1	2.0	–	17.3%
7 – 10	2 161	2 161	2 171	1 211.6	0.6	2 161	1 091.5	0.5	2 161	959.1	0.4	2 161	1 007.1	0.5	2 161	1 057.4	0.5	–	60.0%
11 – 12	496	496	289	444.0	1.5	496	499.3	1.0	496	427.7	0.9	496	449.1	0.9	496	471.6	1.0	–	13.8%
13 – 16	302	302	513	331.6	0.6	302	472.3	1.6	302	339.4	1.1	302	355.9	1.2	302	373.2	1.2	–	8.4%
17 – 22	20	20	18	43.7	2.4	20	49.4	2.5	20	32.4	1.6	20	32.4	1.6	20	32.4	1.6	–	0.6%

1. Rand million.

Universal Service and Access Agency of South Africa

Entity overview

The Universal Service and Access Agency of South Africa was established in terms of section 80 of the Electronic Communications Act (2005), as amended, and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). The agency's main aim is to promote universal access to telecommunications and digital services, especially in underserved and rural communities.

The agency will continue to manage the Universal Service and Access Fund over the MTEF period to ensure that it reaches qualifying beneficiaries in line with its legislative mandate. To ensure the fund is managed effectively and efficiently, the agency will put in place mechanisms to improve internal control systems and processes. This will ensure that its administration is sound and eliminates any irregular or fruitless and wasteful expenditure. The process to abolish the agency, in line with the Electronic Communications Act (2005) and directives from the department, will continue over the medium term.

Expenditure is expected to decrease at an average annual rate of 4.4 per cent, from R106.8 million in 2024/25 to R93.3 million in 2027/28. The decrease is due to higher spending in 2024/25 as a result of surplus funds retained with approval from National Treasury for projects such as ICT infrastructure, software and equipment. As some of these projects span multiple years, the entity has received approval from National Treasury to budget

for a deficit in 2025/26 to continue with these projects. Compensation of employees accounts for an estimated 73.6 per cent (R209.5 million) of total spending over the medium term. This spending is projected to increase at an average annual rate of 2.2 per cent. The agency expects to derive its entire budget over the medium term through transfers from the department.

Programmes/Objectives/Activities

Table 30.50 Universal Service and Access Agency of South Africa expenditure trends and estimates by programme/objective/activity

R million	Audited outcome			Revised estimate 2024/25	Average growth rate (%) 2021/22 - 2024/25	Average: Expenditure/ Total (%) 2021/22 - 2024/25	Medium-term expenditure estimate			Average growth rate (%) 2024/25 - 2027/28	Average: Expenditure/ Total (%) 2024/25 - 2027/28
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
Administration	86.8	217.3	85.8	106.8	7.2%	100.0%	89.8	89.3	93.3	-4.4%	100.0%
Total	86.8	217.3	85.8	106.8	7.2%	100.0%	89.8	89.3	93.3	-4.4%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.51 Universal Service and Access Agency of South Africa statements of financial performance

Statement of financial performance											
R million	Audited outcome			Revised estimate 2024/25	Average growth rate (%) 2021/22 - 2024/25	Average: Expenditure/ Total (%) 2021/22 - 2024/25	Medium-term expenditure estimate			Average growth rate (%) 2024/25 - 2027/28	Average: Expenditure/ Total (%) 2024/25 - 2027/28
	2021/22	2022/23	2023/24				2025/26	2026/27	2027/28		
Revenue											
Non-tax revenue	8.4	15.6	12.1	—	-100.0%	8.2%	—	—	—	—	—
Other non-tax revenue	8.4	15.6	12.1	—	-100.0%	8.2%	—	—	—	—	—
Transfers received	177.1	86.0	82.7	81.7	-22.7%	91.8%	85.3	89.3	93.3	4.5%	100.0%
Total revenue	185.4	101.6	94.7	81.7	-23.9%	100.0%	85.3	89.3	93.3	4.5%	100.0%
Expenses											
Current expenses	86.8	96.3	85.8	106.8	7.2%	86.1%	89.8	89.3	93.3	-4.4%	100.0%
Compensation of employees	59.8	67.1	57.1	68.2	4.5%	57.5%	67.3	69.5	72.7	2.2%	73.6%
Goods and services	26.9	28.6	27.9	38.6	12.8%	28.2%	22.5	19.8	20.6	-18.9%	26.4%
Depreciation	0.1	0.6	0.6	—	-100.0%	0.3%	—	—	—	—	—
Interest, dividends and rent on land	0.0	—	0.1	—	-100.0%	—	—	—	—	—	—
Transfers and subsidies	—	121.0	—	—	—	13.9%	—	—	—	—	—
Total expenses	86.8	217.3	85.8	106.8	7.2%	100.0%	89.8	89.3	93.3	-4.4%	100.0%
Surplus/(Deficit)	98.6	(115.7)	8.9	(25.1)	-163.4%		(4.4)	—	—	-100.0%	

Personnel information

Table 30.52 Universal Service and Access Agency of South Africa personnel numbers and cost by salary level

Number of posts estimated for 31 March 2025			Number and cost ¹ of personnel posts filled/planned for on funded establishment														Average growth rate of personnel posts (%)	Average: salary level/ Total (%)
Number of funded posts	Number of posts on approved establishment		Actual			Revised estimate			Medium-term expenditure estimate									
			2023/24			2024/25			2025/26		2026/27		2027/28		2024/25 - 2027/28			
Universal Service and Access Agency of South Africa			Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	Number	Cost	Unit cost	
Salary level	73	73	66	57.1	0.9	73	68.2	0.9	70	67.3	1.0	67	69.5	1.0	67	72.7	1.1	-2.8%
1 – 6	15	15	17	4.6	0.3	15	4.2	0.3	12	3.4	0.3	9	2.6	0.3	9	2.8	0.3	-15.7%
7 – 10	27	27	24	17.5	0.7	27	19.6	0.7	27	19.7	0.7	27	20.7	0.8	27	21.7	0.8	–
11 – 12	15	15	11	13.8	1.3	15	17.8	1.2	15	17.9	1.2	15	18.4	1.2	15	18.9	1.3	–
13 – 16	16	16	14	21.2	1.5	16	26.5	1.7	16	26.3	1.6	16	27.8	1.7	16	29.2	1.8	–

1. Rand million.

Universal Service and Access Fund

Selected performance indicators

Table 30.53 Universal Service and Access Fund performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	MTDP outcome	Audited performance			Estimated performance	MTEF targets		
			2021/22	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28
Number of subsidised connected sites funded in line with the approved broadband funding model per year	Broadband infrastructure and connectivity to underserved and unserved areas	Outcome 4: Increased infrastructure investment and job creation	0	0	412	212	300	300	300
Subsidised installations funded in line with the approved broadcasting digital migration funding model per year	Broadcasting digital migration programme	Outcome 3: Structural reforms to drive growth and competitiveness	33 406	58 380	87 532	315 106	227 574	— ¹	— ¹

1. Project concluded.

Entity overview

The Universal Service and Access Fund was established in terms of section 89(1) of the Electronic Communications Act (2005), as amended, and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). The fund's sole mandate is to subsidise ICT equipment and services, and electronic communications and broadcasting networks for needy people in underserved areas. It is managed by the Universal Service and Access Agency of South Africa.

The fund will focus on concluding the broadcasting digital migration project over the MTEF period after analogue broadcasting is switched off in the remaining districts. This will lead to the release of the high-demand spectrum that will mostly be used by mobile network operators to provide high-speed broadband services to their customers. The fund will provide aftermarket support to all qualifying beneficiaries of the project, such those who encounter problems with their installed set-top boxes. To improve the governance of the fund's subsidies and funding, it will monitor compliance with the broadcasting digital migration funding model, the funding policy and procedures manual, and track set-top box installations. The fund will also focus on increasing the deployment of sustainable and reliable digital communication, infrastructure and broadband services to underserved areas throughout the country.

As a result, expenditure is set to decrease at an average annual rate of 62.7 per cent, from R1.2 billion in 2024/25 to R60.1 million in 2027/28, as the broadcasting digital migration project concludes. The projected deficit of R1.8 billion in 2025/26 is due to the spending of funds retained from previous financial years with the approval of National Treasury in terms of section 53(3) of the Public Finance Management Act (1999). These funds are expected to be used mostly for activities related to broadcasting digital migration. The fund is set to derive all its revenue, amounting to an estimated R172.6 million over the medium, through transfers from the department.

Programmes/Objectives/Activities

Table 30.54 Universal Service and Access Fund expenditure trends and estimates by programme/objective/activity

					Average growth rate (%)	Average: Expenditure/ Total (%)				Average growth rate (%)	Average: Expenditure/ Total (%)
	Audited outcome			Revised estimate			Medium-term expenditure estimate				
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Administration	3.2	9.2	6.9	12.9	59.8%	3.9%	3.0	3.0	3.1	-37.9%	2.9%
Broadband infrastructure and connectivity to underserved and unserved areas	–	49.9	162.8	564.4	–	27.9%	324.5	54.5	57.0	-53.4%	64.0%
Broadcasting digital migration programme	34.0	162.0	231.8	582.0	157.6%	68.2%	1 491.0	–	–	-100.0%	33.0%
Total	37.2	221.1	401.5	1 159.4	214.7%	100.0%	1 818.6	57.5	60.1	-62.7%	100.0%

Statements of financial performance, cash flow and financial position

Table 30.55 Universal Service and Access Fund statements of financial performance, cash flow and financial position

Statement of financial performance					Average growth rate (%)	Average: Expenditure/ Total (%)				Average growth rate (%)	Average: Expenditure/ Total (%)
	Audited outcome			Revised estimate			Medium-term expenditure estimate				
R million	2021/22	2022/23	2023/24	2024/25	2021/22 - 2024/25		2025/26	2026/27	2027/28	2024/25 - 2027/28	
Revenue											
Non-tax revenue	66.8	159.4	230.8	–	-100.0%	34.9%	–	–	–	–	–
Other non-tax revenue	66.8	159.4	230.8	–	-100.0%	34.9%	–	–	–	–	–
Transfers received	1 137.5	126.2	64.3	52.6	-64.1%	65.1%	55.0	57.5	60.1	4.5%	100.0%
Total revenue	1 204.4	285.6	295.1	52.6	-64.8%	100.0%	55.0	57.5	60.1	4.5%	100.0%
Expenses											
Current expenses	3.2	9.2	6.9	12.9	59.8%	3.9%	3.0	3.0	3.1	-37.9%	2.9%
Goods and services	1.7	9.1	6.9	12.9	95.1%	2.9%	3.0	3.0	3.1	-37.9%	2.9%
Interest, dividends and rent on land	1.4	0.1	–	–	-100.0%	1.0%	–	–	–	–	–
Transfers and subsidies	34.0	211.9	394.6	1 146.5	222.9%	96.1%	1 815.5	54.5	57.0	-63.2%	97.1%
Total expenses	37.2	221.1	401.5	1 159.4	214.7%	100.0%	1 818.6	57.5	60.1	-62.7%	100.0%
Surplus/(Deficit)	1 167.1	64.5	(106.4)	(1 106.8)	-198.2%		(1 763.6)	–	–	-100.0%	
Cash flow statement											
Cash flow from operating activities	1 124.1	(79.1)	(285.9)	(1 106.8)	-199.5%	100.0%	(1 763.6)	–	–	-100.0%	–
Receipts											
Transfers received	1 137.5	126.2	64.3	52.6	-64.1%	100.0%	55.0	57.5	60.1	4.5%	100.0%
Total receipts	1 137.5	126.2	64.3	52.6	-64.1%	100.0%	55.0	57.5	60.1	4.5%	100.0%
Payment											
Current payments	3.3	10.6	6.9	11.4	51.1%	8.2%	11.8	11.6	12.1	2.0%	10.5%
Goods and services	3.1	9.1	6.9	11.4	54.8%	7.5%	11.8	11.6	12.1	2.0%	10.5%
Interest and rent on land	0.2	1.5	–	–	-100.0%	0.6%	–	–	–	–	–
Transfers and subsidies	10.2	194.8	343.4	1 148.0	383.5%	91.8%	1 806.8	45.9	48.1	-65.3%	89.5%
Total payments	13.5	205.3	350.2	1 159.4	341.6%	100.0%	1 818.6	57.5	60.1	-62.7%	100.0%
Net cash flow from investing activities	60.0	150.8	228.3	–	-100.0%	–	–	–	–	–	–
Other flows from investing activities	60.0	150.8	228.3	–	-100.0%	–	–	–	–	–	–
Net increase/(decrease) in cash and cash equivalents	1 184.1	71.7	(57.6)	(1 106.8)	-197.8%	776.1%	(1 763.6)	–	–	-100.0%	–
Statement of financial position											
Inventory	807.2	833.3	734.2	928.7	4.8%	22.0%	835.9	835.5	668.4	-10.4%	21.3%
Accrued investment interest	8.6	17.2	19.6	25.7	44.2%	0.5%	13.2	11.7	12.3	-21.8%	0.4%
Receivables and prepayments	16.6	27.2	4.7	–	-100.0%	0.3%	–	–	–	–	–
Cash and cash equivalents	2 875.8	2 947.5	2 889.9	2 890.0	0.2%	77.2%	2 993.3	2 993.3	3 131.0	2.7%	78.3%
Total assets	3 708.2	3 825.0	3 648.3	3 844.4	1.2%	100.0%	3 842.4	3 840.5	3 811.6	-0.3%	100.0%
Accumulated surplus/(deficit)	3 654.1	3 710.9	3 604.5	3 800.7	1.3%	98.3%	3 800.7	3 800.7	3 779.8	-0.2%	99.0%
Trade and other payables	45.3	110.2	43.8	43.7	-1.2%	1.6%	41.7	39.8	31.9	-10.0%	1.0%
Provisions	8.8	4.0	–	–	-100.0%	0.1%	–	–	–	–	–
Total equity and liabilities	3 708.2	3 825.0	3 648.3	3 844.4	1.2%	100.0%	3 842.4	3 840.5	3 811.6	-0.3%	100.0%

